

1. ACCOUNT MANAGEMENT	
Opening Account	Free
Account maintenance	Free
Change any information of account	Free
Block/Release account	Free
Account password change (per case)	VND 40,000
Passbook Issuance (all types of passbook)	Free
Passbook re-issuance due to Lost/ Broken (all types of passbook)	VND 100,000/ passbook
Deposit balance certificate	VND 100,000/ Account/ Certificate VND 10,000/ Additional Copy
Certificate of account	VND 100,000/ Account/ Certificate VND 10,000/ Additional Copy
Account statement	
+ Transaction within 6 months	VND 30,000/ Account/ Month
+ Transaction over 6 months	VND 50,000/ Account/Month
+ Additional Copy	VND 10,000/ Month
Retrieval of receipts Case over 3M of trx (Per case)	VND 100,000/ account
Dormant Account Maintenance (per account)	VND 10,000 or \$1 /Month
Closing Account (per account)	Free (Account >= 1 year) VND 100,000 (Account < 1 year)
Audit Confirmation (per case)	VND 200,000
Other management fee (per case)	VND 100,000
2. E-BANKING CHANNEL	
2.1 INTERNET BANKING	
Internet Banking Registration (per case)	Free
Security Card issuance (per piece)	Free
Security Card Re-issuance (per piece)	VND 40,000
OTP issuance/re-issuance (per piece)	VND 200,000
A-OTP issuance/re-issuance (per piece)	VND 800,000
2.2 PHONE BANKING	
Registration	Free
2.3 SMS BANKING	
Registration	Free
Service Fee (based on number of accounts)	VND 55,000 or \$2,75/ Month (*) VAT included
2.4 FAX BANKING	
Registration	Free
2.5 SWIFT CORPORATE FUND MANAGEMENT	
Service Set up Fee (Per case)	USD 200
Service Maintenance Fee (Per Month)	USD 50
MT940 Cable Charge	
+ Weekly/monthly or requested message	USD 5 per message
+ Daily message	USD 100/ Month
3. CHEQUE	
Issuance of cheque books (per book)	VND 40,000
Insufficient fund (Per piece at 2nd present)	VND 200,000
Stop Payment (per piece)	VND 200,000
4. CHEQUE COLLECTION	
4.1. INWARD COLLECTION (Cheque issued by SHBVN)	
In VND	VND 5,000
In FCY (Per piece)	USD 5
4.2. OUTWARD COLLECTION	
4.2.1. Overseas outward collection	
Traveler cheque collection/ purchase (Per piece)	1% (Min \$2) + Postal Cost
Other bank's cheque collection (Per piece)	0.25% (Min \$5, Max \$100) + Postal Cost
4.2.2. Domestic outward collection (per piece)	
	\$3 + Postal Cost

5. CASH DEPOSIT		
5.1. In VND		
Cash for circulation		Free
Cash not for circulation		4%
5.2. IN USD		
Big notes		Free
Small notes from \$1- \$20		0.3% (Min \$2)
Cash not for circulation		0.5% (Min \$2)
5.3. IN OTHER FCY		0.8% (Min \$2)
6. CASH WITHDRAWAL		
6.1. AT COUNTER		
IN VND		Free
IN USD		0.2%, Min \$2
IN OTHER FCY		0.15%, Min \$2
6.2. VISA/MASTER CARD ENCASHMENT		3%
7. INTERNAL TRANSFER		
Internal Transfer (At counter/ Internet Banking/ Mobile banking)		Free
Internal Bulk Transfer (At counter)		VND 1,500/ Ben account
Internal Bulk Transfer (Internet Banking)		VND 1,000/ Ben account
Auto Fund Transfer		Free
8. REMITTANCE		
8.1. INWARD REMITTANCE		
8.1.1. From overseas banks		
From Shinhan Bank, Korea		
+ BEN A/C in SHBVN		
* In foreign currency		0.1% (Min \$10-Max \$30)
* In VND		VND 690,000/trx
+ BEN A/C in other banks in Vietnam		
* In USD		USD 15/ trx
* In VND		
+ Less than 4.5 bio VND		VND 690,000/trx
+ More than 4.5 bio VND		VND 1,035,000/trx
* Real time relay remittance		Flat USD 10
From KEB Hana Bank, Ha Noi Branch		Flat USD 2
From other banks		
+ BEN A/C in SHBVN		0.1% (Min \$10-Max \$50)
8.1.2. To domestic banks		Free
8.2. OUTWARD REMITTANCE		
8.2.1. To overseas banks		
BEN A/C at Shinhan Bank, Korea		
* In foreign currency		0.2% (Min \$20, max \$200)
* In VND		0.2% (Min VND 460,000-Max VND 4,600,000)
BEN has AC in other banks		From 0.2% (Min \$20, max \$200)
Salary Payment		
+ BEN A/C at Shinhan Bank, Korea		0.1% (Min \$5-Max \$30)
+ BEN has A/C in other banks		0.1% (Min \$10-Max \$50)
8.2.2. To domestic banks (From Account)		
+ In VND		
-Less than VND 500 Million		
* Before 14:30		0.01% (Min VND 20,000)
* After 14:30		0.03% (Min VND 30,000)
- Equal or more than VND 500 Million		
* Before 14:30		0.03% (Max VND 250,000)
* After 14:30		0.04% (Max VND 400,000)
- Using IBT Express Domestic transfer		Flat VND 20,000
- E-tax and customs tax payment (at counter and online)		
* Less than VND 500 Million		Flat VND 50,000
* More than VND 500 Million		0.02% (Max VND 250,000)

+ In foreign currency	
- Before 14:30	
* BEN A/C at VCB	\$4
* BEN A/C outside VCB	\$6
- After 14:30	0.1% (Min \$5 - Max \$55)
8.3. REMITTANCE VIA INTERNET BANKING	
8.3.1. To overseas banks	
BEN A/C at Shinhan Bank, Korea	0.1% (Min \$20-Max \$200)
BEN has AC in other banks	From 0.2%(Min \$20)
Salary Payment	
+ BEN A/C at Shinhan Bank, Korea	Free
+ BEN has AC in other banks	0.1% (Min \$10-Max \$30)
8.3.2. To domestics banks	
+ In VND	
* Before 14:30	0.01% (Min VND 10,000 - Max VND 200,000)
* After 14:30	0.02% (Min VND 15,000 - Max VND 300,000)
+ In USD	
- Before 14:30	
* BEN A/C at VCB	\$2
* BEN A/C outside VCB	\$3
- After 14:30	0.05% (Min \$5 - Max \$55)
8.3.3 Express domestic transfer	Flat VND 10,000
8.4. TRACING - AMENDMENT - CANCELLATION - REFUND	
8.4.1. Tracing for inward remittance	Free
8.4.2. Amendment for outward remittance	
Overseas (Per request)	\$10
Domestic (Per request)	
+ In VND	VND 25,000
+ In foreign currency	\$2
8.4.3. Cancellation Outward Remittance	Actual remittance fees
8.4.4. Refund inward remittance	
Overseas	Same as Inward Remittance Fee
Domestic	Free
8.5. OTHER SERVICES	
Bulk collection	VND 2,000/ account (Excluded VAT)
9. IMPORT	
9.1. L/C ISSUANCE	
With margin	0.1% (Min\$25; Max\$200)
Facility	0.2% Per Month (Min \$25)
Payment of L/C after expiry date	Additional term charges from expired date to payment date
Cable cost	\$20
9.2. L/C AMENDMENT	
Amount	Same as L/C issuance
Validity extension	Same as L/C issuance
Others	\$20
Cable cost	\$20 for Applicant, \$30 for BEN
9.3. L/C CANCELLATION	\$20 + Cable Cost
9.4. L/C SETTLEMENT	From 0.2% (Min \$20)
9.5. LETTER OF GUARANTEE	
Shipping Guarantee	\$20
B/L Endorsement	\$10
9.6. USANCE L/C ACCEPTANCE	
With margin	\$40
Facility	0.2% Per Month (Min \$20)
9.7. DEDUCT FROM THE PROCEED	
Discrepancy fee	\$70
Cable cost	\$40
Discrepancy fee	Other cable cost (if any)

9.8. D/A, D/P COLLECTION	
Handling Charge	\$5
Payment	From 0.2% (Min \$20)
D/A Acceptance	\$15
B/L Endorsement (if any)	\$20
Cancellation/ Unpaid	\$10 + Actual cost
10. EXPORT	
10.1. ADVISING L/C, L/C AMENDMENT	
Directly to beneficiary	\$20
To second advising bank (by courier service)	\$20 + Cable cost
10.2. L/C CANCELLATION	
	Cable Cost
10.3. TRANSFERRING L/C	
Total/Partial	\$20
10.4. COLLECTION (L/C, D/A, D/P)	
Handling Charge	\$5
L/C, D/A, D/P Collection commission	0.2% (Min \$20 - Max \$200)
Postage Charge	\$50/ Set of documents
Cable Cost (if any)	\$20/ Message
10.5. NEGOTIATION (L/C, D/A, D/P, O/A)	
Negotiation commission	0.25% (Min \$20 - Max \$200)
Postage Charge	\$50/ Set of documents
Cable Cost (if any)	\$20/ Message
11. GUARANTEES & CONFIRMATION	
11.1. Stand-by L/C, Bank Guarantee, Bond, Confirmation on L/C , etc	
Issuing Commission	\$100
Term charge	From 1% PA
11.2. AMENDMENT - EXTENSION - CANCELLATION	
Commission	\$50
Term charge	From 1% P.A
12. CREDIT	
12.1. STANDBY CREDIT LINE	
Open revolving line	\$100
Open non-revolving line	\$50
Commitment set-up fee for revolving line	0.5% PA
12.2. EARLY REPAYMENT FEE FOR NON-REVOLVING LOAN	
30 days to 179 days	0.5%
180 days to 359 days	1.0%
360 days to 720 days	1.5%
Over 720 days	2.0%
13. CARDS	
Corporate Credit Card and Debit Card	Click here
14. OTHER SERVICES	
Administrative service	VND 150,000 Case
* Notarized fee shall be paid separately by customer	

GENERAL REGULATIONS

1. The above mention shall be applied to normal transaction, other expenses such as stamps, telegraphic expenses, correspondent charges, out of pocket expenses, overdue receipts issuing, if any, will be charged additionally.
2. Bank charges already collected shall not be refund to customer even in case of request for cancellation of the transaction
3. In case fee is collected in a different currency with the currency stipulated in the Bank Tariff, a prevailing selling exchange rate by SHINHAN BANK VIETNAM will be applied.
4. All fees and charges are current at time of publication and are subject to change without notice.
5. All fees and charges are excluded VAT except specifically specified