

## Terms and Conditions for “Login SOL everytime - Wear Canifa everywhere”

“Login SOL everytime - Wear Canifa everywhere” campaign (“**Campaign**”) is applicable for customers of Shinhan Bank Vietnam Limited (“**The Bank**”) with the following terms and conditions:

### 1. Campaign period and location

Campaign period: The campaign starts from 17<sup>th</sup> October 2022 (start date) to 28<sup>th</sup> October 2022 (end date), both days are included.

Location: Nationwide

### 2. Promotion type

A discount e-voucher will be sent to customer when satisfying the program’s terms and conditions.

### 3. Prize scheme

Condition	Reward	Quantity
Customer log-in into Internet Banking/SOL Mobile Banking	Voucher for VND 200,000 discount from Canifa	490

Total reward value of the Campaign: VND 98,000,000 ((Ninety-eight million dong), including VAT.

### 4. Details and regulations

#### 4.1 Eligible customers

Exclusively for customers who receive SMS from Shinhan Bank informing about the promotion.

#### 4.2 Campaign Terms and Conditions

- E-voucher value: Discount VND 200,000 for original bill of VND 800,000 at Canifa fashion stores nationwide, exclusively for first 490 customers, who satisfy terms and conditions.
- Each customer can only receive 01 (one) e-voucher during the campaign period.

#### **Terms and conditions of using discount code:**

- *Each e-voucher can be used 01 (one) time only.*
- *Only apply at the same time with VIP card, VIP birthday; Not applicable at the same time with other types of discount programs and other promotions.*
- *Only applicable for direct purchases at Canifa fashion stores. Check the store list [here](#).*
- *If the invoice value is higher than the e-voucher value, please pay the difference. If it is lower, the Customer will not receive the change.*
- *E-voucher expiry date: December 31<sup>st</sup>, 2022.*

- *Note: Terms and conditions of using the e-voucher will be as stipulated by Canifa from time to time.*

## **5. Reward granting**

Eligible customers will receive the e-voucher within 15 (fifteen) working days from the end of the program via SMS at the phone number registered by the Customer when opening a payment account at the Bank.

## **6. Requirements on evidence to identity qualified customers**

The Bank will base on time of successful log-in during the Campaign period to identify the eligible customers.

## **7. Winning notification**

Winning customers list will be published on The Bank's website at (<https://shinhan.com.vn/en>) within 15 (fifteen) working days after end date of the Campaign. The winning customers list will include:

- Customers' full names
- Phone numbers (only display the first 3 digits and last 3 digits, for example "093xxxx011")
- Successful transaction dates
- Reward value

## **8. FAQ for the Campaign**

For details of the Campaign, please contact the nearest branches/transaction offices of The Bank or call Contact Center at **1900 1577**.

## **9. Other regulations**

- The campaign can be applied in conjunction with other campaigns or promotions.
- The Bank is not responsible if customers cannot receive SMS due to the incorrect or non-updated phone numbers registered with The Bank.
- The Bank reserves the right to refuse the application of the Campaign, as well as to refuse to reward to customers if The Bank considers there is any invalid or any doubt or any fraud transactions or any breached relevant terms and conditions to the Campaign.
- All general terms and conditions related to the products and services of The Bank (as amended, replenished and/or replaced from time to time) will be applied concurrently.
- The winning customers are responsible for personal income tax (declaration and payment) and all costs incurred related to receiving rewards of the Campaign (commute...) if any, in accordance with the local law requires.

- The Bank is entitled to use information and images of the winning customers for the purpose of advertising or any other purposes of this Campaign.
- The campaign may end before the due date if being out of reward without announcement in advance.
- The Bank is not the supplier of the discount e-voucher used as a gift of this Campaign. In case of any questions or complaints when using the discount code, customers should contact the Canifa directly, the Bank is not responsible for these questions and complaints.
- In case of any dispute related to this Campaign, The Bank is responsible for directly settling the dispute in accordance with the laws.