



**VERIFIED BY VISA (VBV) WITH SHINHAN CARD
USAGE INSTRUCTION**

Valid from 17/05/2019



WHAT IS THE VBV (VERIFIED BY VISA)?

"Verified by Visa" is a service that helps confirm Cardholder's identity when customer make secured online purchases by using Shinhan credit card.

"OTP Password" ("One Time Password") is a password that is included 6 digits sent to your registered mobile number via SMS. OTP is valid for a single transaction within 180 seconds.

When customer is transacting online, the website will display a Shinhan Verified by Visa or Mastercard Secured Code authentication screen. Cardholder must enter the 6 digit OTP to initiate the authentication process. The OTP helps to protect against online frauds.



VBV'S USAGE INSTRUCTION:

Step 1: For first time VbV registration, at Payment Page of merchant, customers are advised to input payment information including:

Card number, Cardholder's Name, Expiry Date, CVV2 digit (3 digits on the back of the card).

Other personal data (if any).

>> Click **"Continue"** or **"Make Payment"**








THANH TOÁN TRỰC TUYẾN
Bảo mật - Nhanh chóng - Tiện lợi

Thông tin đơn hàng

Đơn hàng ::	0908058068
Giá trị thanh toán ::	50,000.00 VND
Nhà cung cấp dịch vụ ::	MOBIFONE

Chọn phương thức thanh toán

Thẻ quốc tế ::     

Thẻ ATM, tài khoản mở tại Ngân hàng Việt Nam

Chọn thẻ quốc tế :: Visa

Nhập số thẻ :: 4696730012345678

Nhập số CVV/CSC :: 123 *CVV/CSC là gì?*

Chọn ngày hết hạn :: 10 (mm) 22 (yy)

VISA VERIFIED
by VISA



Chọn thông tin tháng/năm hết hạn in trên mặt trước hoặc sau của thẻ "04/17".

VBV'S USAGE INSTRUCTION:

Step 2a: At Card Verified page, customers are advised to input the following information:

- Card validity
- CVC: CVV2 is 3 digits on the back of the card

>> Click **"OK"**



SHINHAN VIETNAM BANK

Verified by VISA

Step 2 > Card Verified [1][2]

VbV Service Notice
To insure our card members safe purchase process, Shinhan Card operates VbV service in internet Transactions.

Please insert correct numbers for member verification

CARD NO.	**** * 5678
Card Validity	10 / 22 (MM/YY)
CVC	*** (3 digit NO.)

OK Cancel

CLOSE X

Step 2b: To accept Online Secure Transaction Service (Verified by Visa) Terms and Conditions by selecting

Agree

>> Click **"OK"**



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Verified by VISA

Step 2 > VbV OTP [1][2]

between the two interpretations occur.
Matters not stipulated and interpretation of these terms and conditions shall follow Bank regulations or general commercial practices.

agree don't agree

Card No. **** * 5678

OK Cancel

CLOSE X

VBV'S USAGE INSTRUCTION:

Step 3a:

- Please select OTP receiving method: via SMS or Email (Please check if the displayed mobile number or email address is correct or not)

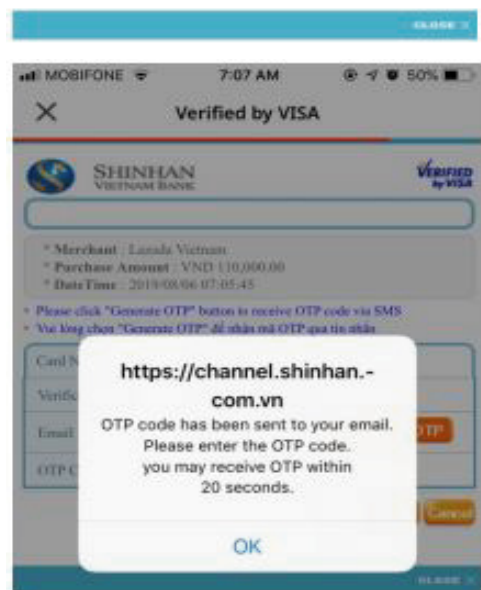
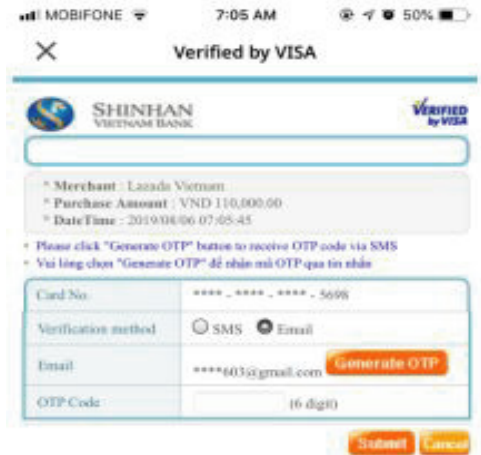
Step 3b:

- Click button **"Generate OTP"** within 20 seconds, OTP shall be sent to the registered Mobile number via SMS or Email of Cardholders. OTP is valid for a single transaction within 180 seconds. If the time is over, please click **"Generate OTP"** to receive the new OTP

Step 3c:

- Check your SMS or Email then input OTP value then click **"Submit"**

OTP will be invalid if cardholder enter incorrect digits over 3 times. Cardholder must click **"Generate OTP"** to receive the new OTP.



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Giao dịch thanh toán thành công.
Cảm ơn Quý khách đã sử dụng dịch vụ. Quý khách sẽ được quay về trang của Đơn vị chấp nhận thẻ để tiếp tục giao dịch.
Trong trường hợp không chuyển được, Quý khách vui lòng bấm [VÀO ĐÂY](#).



NOTICE:

- Please check if your mobile number or Email information that is accurate and updated.
- Please update your latest mobile number/ Email via Shinhan Contact Center 1900-1577 or visit Shinhan Branches/ Transaction Office.
- For Supplementary Card Transaction:
 - ✓ For SMS receiving method: OTP shall be sent to Mobile number of Supplementary cardholder in case such mobile number is registered with Shinhan. If the Mobile number of Supplementary card is not registered with Shinhan, OTP shall be sent to Mobile number of Primary Cardholder.
 - ✓ For Email receiving method: OTP shall be sent to Cardholder's registered Email.
- In order to register Mobile number of Supplementary card, Primary cardholder can visit any Shinhan Branch/ Transaction office to make such request.

Thank You

