



**VERIFIED BY VISA (VBV) WITH SHINHAN CARD
USAGE INSTRUCTION**

Valid from 17/05/2019

WHAT IS THE VBV (VERIFIED BY VISA)?

“Verified by Visa” is a service that helps confirm Cardholder’s identity when customer make secured online purchases by using Shinhan credit card.

“OTP Password” (“One Time Password”) is a password that is included 6 digits sent to your registered mobile number via SMS. OTP is valid for a single transaction within 180 seconds.

When customer is transacting online, the website will display a Shinhan Verified by Visa or Mastercard Secured Code authentication screen. Cardholder must enter the 6 digit OTP to initiate the authentication process. The OTP helps to protect against online frauds.



VBV'S USAGE INSTRUCTION:

Step 1: For first time VbV registration, at Payment Page of merchant, customers are advised to input payment information including:

- Card number, Cardholder's Name, Expiry Date, CVV2 digit (3 digits on the back of the card).
- Other personal data (if any).

>> Click **"Continue"** or **"Make Payment"**

THANH TOÁN TRỰC TUYẾN

Bảo mật - Nhanh chóng - Tiện lợi

Thông tin đơn hàng

Đơn hàng :: 0908058068

Giá trị thanh toán :: 50,000.00 VND

Nhà cung cấp dịch vụ :: MOBIFONE

Chọn phương thức thanh toán

Thẻ quốc tế ::

Thẻ ATM, tài khoản mở tại Ngân hàng Việt Nam

Chọn thẻ quốc tế :: Visa

Nhập số thẻ :: 4696730012345678

Nhập số CVV/CSC :: 123 CVV/CSC là gì?

Chọn ngày hết hạn :: 10 (mm) 22 (yy)

VISA VERIFIED
by VISA



Chọn thông tin tháng/năm hết hạn in trên mặt trước hoặc sau của thẻ: "04/17".

VBV'S USAGE INSTRUCTION:

Step 2a: At Card Verified page, customers are advised to input the following information:

- Card validity
- CVC: CVV2 is 3 digits on the back of the card

>> Click **"OK"**



SHINHAN VIETNAM BANK

VERIFIED by VISA

• Step 2 > Card Verified [1][2]

• VbV Service Notice
To insure our card members safe purchase process, Shinhan Card operates VbV service in Internet Transactions.

• Please insert correct numbers for member verification

CARD NO.	**** - **** - **** - 5678
Card Validity	10 / 22 (MM/YY)
CVC	*** (3 digit NO.)

OK Cancel

CLOSE X

Step 2b: To accept Online Secure Transaction Service (Verified by Visa) Terms and Conditions by selecting Agree

>> Click **"OK"**



SHINHAN VIETNAM BANK

VERIFIED by VISA

• Step 2 > VbV OTP [1][2]

between the two interpretations occur.
Matters not stipulated and interpretation of these terms and conditions shall follow Bank regulations or general commercial practices.

agree don't agree

Card No. **** . **** . **** . 5678

OK Cancel

CLOSE X

VBV'S USAGE INSTRUCTION:

Step 3 :

Click **"Generate OTP"** button. Within 20 seconds, OTP Password will be automatically sent to your registered mobile number via SMS. OTP is valid for a single transaction within 180 seconds. If the time is over, please click **"Generate OTP"** to receive the new OTP.

OTP will be invalid if cardholder enter incorrect digits over 3 times. Cardholder must click **"Generate OTP"** to receive the new OTP.

>> Click **"Submit"**

- Please check that your mobile number information that is accurate and updated.
- Please update your latest mobile number via Shinhan Contact Center 1900-1577 or contact to Shinhan branches.

The screenshot shows the Shinhan Bank VBV interface. At the top, there are logos for SHINHAN VIETNAM BANK and VERIFIED by VISA. Below the logos, there is a summary of the transaction:

- Merchant : MOBIFONE
- Purchase Amount : VND 50,000.00
- DateTime : 2019/05/17 14:47:46

Below the summary, there are two instructions:

- Please click "Generate OTP" button to receive OTP code via SMS
- Vui lòng chọn "Generate OTP" để nhận mã OTP qua tin nhắn

The main form contains the following fields:

Card No.	**** _ **** _ **** . 5678
Mobile No	*****8068 Generate OTP
OTP Code	<input type="text"/> (6 digit)

At the bottom right of the form, there are two buttons: **Submit** and **Cancel**. A **CLOSE X** button is located at the bottom right of the entire interface.

The screenshot shows the 'THANH TOÁN TRỰC TUYẾN' (Online Payment) confirmation screen. The header reads 'THANH TOÁN TRỰC TUYẾN' and 'Bảo mật - Nhanh chóng - Tiện lợi'. Below the header, there is a section titled 'Thông tin đơn hàng' (Order Information) with the following details:

- Đơn hàng :: 0908058068
- Giá trị thanh toán :: 50,000.00 VND
- Nhà cung cấp dịch vụ :: MOBIFONE

At the bottom of the screen, there is a message: 'Giao dịch thanh toán thành công. Cảm ơn Quý khách đã sử dụng dịch vụ. Quý khách sẽ được quay về trang của Đơn vị chấp nhận thẻ để tiếp tục giao dịch. Trong trường hợp không chuyển được, Quý khách vui lòng bấm [VÀO ĐÂY](#).'