



## TERMS & CONDITIONS

### “WINNING GRAB CODE WITH SHINHAN CREDIT CARDS” PROMOTION

**1. Promotion period:** 05 September 2019 – 13 December 2019

The promotion has **Thirty (30) days, apply on every Thursday and Friday** during the Promotion period (“Promotion day”).

**2. Eligible Customers:** Active Primary & Supplementary Cardholders of Shinhan Consumer Credit Cards issued by Shinhan Bank Vietnam as below and have good credit standing (“Cardholders”) of:

- Shinhan Visa Classic Credit Card,
- Shinhan Visa Gold Credit Card,
- Shinhan Visa Platinum Credit Card,
- Shinhan Visa Travel Platinum Credit Card,
- Shinhan Visa PWM Credit Card.

(“Shinhan Credit Cards”)

**3. Promotion mechanics:**

**3.1 Promotion details (“Promotion”):**

Promotion Gifts	Number of Promotion Gifts	Promo Code
<b>Grab Transport Offer: Discount VND 30,000</b> for <b>Grab Transport (Grab Car/ Grab Bike/ Grab Delivery)</b> booking when making payment by Shinhan Credit Cards at Grab app.	Apply for first <b>200</b> eligible transactions on each Promotion day.	<b>SHINHAN30</b>
<b>Grab Food Offer: Discount 20% (maximum VND 30,000)</b> for <b>Grab Food</b> booking when making payment by Shinhan Credit Cards at Grab app.	Apply for first <b>200</b> eligible transactions on each Promotion day.	<b>SHINHAN30</b>

3.2 Eligible Cardholders may not receive the discount if Promotion gifts of each Promotion day have run out.



3.3 Promotion day is counted from 7.00am to 24.00pm.

3.4 Each Eligible Cardholder (using 1 phone number, 1 email, 1 Shinhan Credit Card, and 1 device) is entitled to enjoy the Promotion one **(01) time for “Grab Transport” offer and one (01) time for “Grab Food” offer** per Promotion day. Equivalent each Eligible Cardholder will receive maximum Thirty (30) times for “Grab Transport” offer and maximum Thirty (30) times for “Grab Food” offer during Promotion period

3.5 Offer cannot be exchanged for cash or used in conjunction with other promotional programs, offers, discount cards, vouchers or VIP privileges, unless otherwise stated.

3.6 In case transaction has the price less than the value of the Promotion, where using the Promotion, Cardholders are not entitled to get the changes and Shinhan will not have any responsibility for such unused changes.

3.7 For transaction has a value higher than the value of the Promotion, where using the Promotion, the Cardholders must pay the difference.

3.8 Promotion value for transportation service does not include Toll fee and other fees, Cardholders must pay this amount to drivers.

3.9 Promotion will be applied in cities/provinces where Grab presence. As below:

- **For Grab Car, Grab Car Plus:** Ha Noi, Khanh Hoa, Da Nang, Quang Ninh, Ho Chi Minh City.
- **For Grab Bike:** Bac Ninh, Ben Tre, Binh Duong, Buon Me Thuot, Dak Lak, Can Tho, Da Lat, Lam Dong, Da Nang, Dong Nai, Ho Chi Minh, Hoi An, Hue, Quang Nam, Quang Ngai, Vinh Long, Rach Gia, Phan Thiet, Ca Mau, Kien Giang.
- **For Grab Delivery:** Hanoi, Ho Chi Minh, Da Nang.
- **For Grab Food:** Ha Noi, Ho Chi Minh City, Da Nang, Hue, Hoi An, Dong Nai, Binh Duong, Can Tho, Vung Tau, Hai Phong, Quang Ninh, Nha Trang, Da Lat, Buon Ma Thuot, Phan Thiet.

#### **4. How to receive the promotion gift:**

##### **4.1 Redemption instruction:**

Go to the Grab App → Select the trip → Enter the code “SHINHAN30” in PROMOTION box → Choose Pay by Shinhan Credit Card → Enjoy offers from Shinhan.

##### **4.2 Instruction for integrating Shinhan Credit Cards into Grab’s Payment Method without going through Moca:**

Select the trip → In the toolbar, display the price, select “Add payment method” → Select “Credit/ Debit Card” → Enter Shinhan Credit Card information → Select “Save”.



## **5. Other Terms & Conditions**

5.1 All matters related to the service at Grab will be resolved by Grab, and Grab's decisions are final.

5.2 Shinhan accepts no liability for the quality of services provided by Grab.

5.3 The decisions of Shinhan on all matters relating to the promotion are final, conclusive and binding and no correspondence will be entertained.

5.4 To the extent permitted by laws, Shinhan reserves the right to terminate, change or otherwise deal with the promotion at any time it deems appropriate upon 3-day prior notice at Shinhan's branches/offices and/or on its website.