

TERMS AND CONDITIONS

Promotion

HAPPY AND HEALTHY WITH SHINHAN BE-SAFE

- Promotion period:** Until 31st December 2023
- Applicable channels:** Applicable when participating in opening card by eKYC process on Shinhan SOL App
- Eligible products:** Shinhan Be-SAFE Debit Card
- Offer detail:**

Gift	Condition
21 California Gym Credit Gift Card (Equivalent to VND 2,500,000)	Successfully opened and activated card before 05 Jan 2024.

Benefits of Gifts:

- Unlimited access to Gym facilities, Yoga, Group X classes, Sauna and Steam.
- Check-in All days – All hours.
- Workout at all clubs of California Fitness & Yoga, Diamond, California Active, Centuryon and Yoga Plus, in which:
 - 1 GYM credit is equivalent to 1 time check-in at one of California Fitness & Yoga, Diamond, Yoga Plus, California Active clubs nationwide with standard benefit.
 - 3 GYM credits are equivalent to 1 time check-in at one of Centuryon clubs nationwide with standard benefit (Exclude Centuryon area and Swimming service).

5. Eligible cardholders:

- 5.1 Customers successfully open a Shinhan Be-SAFE debit card through by eKYC process on Shinhan SOL App during promotion period.
- 5.2 Eligible cardholders can be disqualified from the promotion in the event that their Shinhan card has block code, fraud, cancelled or terminated within the promotion period and gift-awarding period or fraudulent.

6. Terms and conditions of reward redemption:

- 6.1 Each cardholder is eligible for maximum one (01) offer during the promotion.
- 6.2 Cardholders who meet the conditions to receive rewards will receive a SMS/email notifying them of the E-voucher sent to the phone number/email address that the cardholder has registered at Shinhan Bank no later than **15th January 2024**
- 6.3 Shinhan is not responsible for invalid message due to the customer's phone number / email address registration with Shinhan is incorrect or not updated.
- 6.4 Redemption points are valid for 30 days from the activation date. Redemption points are not transferable in any form after activated and cannot be converted into cash.
- 6.5 Gift card is applied for customer aged 18 years old or older, must be fresh guest or ex-member for at least 03 months of California Fitness & Yoga, Diamond, California Active, Centuryon and Yoga Plus.

7. Other terms and conditions:

- 7.1 This promotion will be ended sooner in case of over gift.
- 7.2 The promotion does not apply simultaneously to other Shinhan debit card acquisition promotions.
- 7.3 For any disputes, cardholders have to raise Shinhan for further investigation not later than **20th January 2024**. After this deadline, Shinhan will not entertain any exceptional request.
- 7.4 Conditions of use related to gifts are regulated by California Fitness & Yoga Club.
- 7.5 By participating in the promotion, the cardholder agrees to allow Shinhan to collect and process customer's personal data for awarding purpose. Cardholders and Shinhan will coordinate and commit to comply with the General Terms and Conditions on protection and processing personal data mentioned when using services at Shinhan Bank Viet Nam.
- 7.6 Shinhan, to the fullest extent permitted by Vietnamese law, has full discretion to decide which transactions are valid.
- 7.7 Shinhan reserves the right to refuse the application of the program, refuse to provide products and services for promotional purposes to any customer that Shinhan considers to be invalid, unclear or incomplete any of the promotion's terms and conditions.

- 7.8 All terms and conditions relating to the account and the card, and other terms and conditions relating to other products (as amended, replenished and/ or replaced from time to time) will apply.
- 7.9 Shinhan is permitted to use images, materials and other information related to the winners for the purpose of advertising, promotions and other media Shinhan without paying any additional costs or any award for recipients.
- 7.10 Shinhan may contact customers by phone / email registered with Shinhan to verify some information and request additional documentation if necessary.
- 7.11 Customers are responsible for all costs incurred (if any) related to receiving gifts / services from the Program including personal income tax (if any).
- 7.12 To the fullest extent permitted by law, Shinhan reserves the right to terminate, change or other process of the program after three (03) days' notice at its branches / transaction offices and/or Shinhan's website.
- 7.13 All Shinhan's decisions regarding these programs are final, official and not reported in the press.
- 7.14 By participating in the promotion, the cardholder agrees to accept the mentioned program terms and conditions.
- 7.15 Terms and conditions of the promotion are in English and Vietnamese. In case of any discrepancies, the Vietnamese version shall refer.