

TERMS AND CONDITIONS

Promotion

OPEN FREE CARD, GET DESIRED GIFT

- 1. Eligible products:** Shinhan Be-SAFE Debit Card
- 2. Applicable channels:** Shinhan Branches/ Transaction Office.
- 3. Promotion period:** from 01st November 2023 to 15th December 2023
- 4. Offer detail:**

Gift	Condition
E-Voucher URBOX VND 50,000	Successfully opened and activated card within promotion period.

- 5. Eligible cardholders:** New or existing customers at Shinhan and do not have Shinhan Be-SAFE debit card before.

- 6. Timeline:**

	Period
Card registration period	01/11/2023 – 15/12/2023
Card activation period	01/11/2023 – 20/12/2023
Receive gift period	No late 29/12/2023
	Reward notification message will be sent to primary cardholders.

- 7. Terms and conditions of reward redemption:**

- 7.1 Each cardholder is eligible for maximum one (01) offer during the promotion.
- 7.2 The gift will be sent to eligible primary cardholder via SMS/ Email by E-voucher Urbox. Customer can be chosen favorite brand.
- 7.3 Eligible cardholders can be disqualified from the promotion in the event that their Shinhan card has block code, fraud, cancelled or terminated within the promotion period and gift-awarding period or fraudulent.

8. Other terms and conditions:

- 8.1 This promotion does not apply to Shinhan Bank employees.
- 8.2 This promotion will be ended sooner in case of over budget.
- 8.3 The promotion does not apply simultaneously to other Shinhan debit card acquisition promotions.
- 8.4 For any disputes, cardholders have to raise Shinhan for further investigation not later than **07th January 2024**. After this deadline, Shinhan will not entertain any exceptional request.
- 8.5 Shinhan is not responsible for invalid message due to the customer's phone number / email address registration with Shinhan is incorrect or not updated.
- 8.6 By participating in the promotion, the cardholder agrees to allow Shinhan to collect and process customer's personal data for awarding purpose. Cardholders and Shinhan will coordinate and commit to comply with the General Terms and Conditions on protection and processing personal data mentioned when using services at Shinhan Bank Viet Nam.
- 8.7 Shinhan, to the fullest extent permitted by Vietnamese law, has full discretion to decide which transactions are valid.
- 8.8 Shinhan reserves the right to refuse the application of the program, refuse to provide products and services for promotional purposes to any customer that Shinhan considers to be invalid, unclear or incomplete any of the promotion's terms and conditions.
- 8.9 All terms and conditions relating to the account and the card, and other terms and conditions relating to other products (as amended, replenished and/ or replaced from time to time) will apply.
- 8.10 Shinhan is permitted to use images, materials and other information related to the winners for the purpose of advertising, promotions and other media Shinhan without paying any additional costs or any award for recipients.
- 8.11 Shinhan may contact customers by phone / email registered with Shinhan to verify some information and request additional documentation if necessary.
- 8.12 Customers are responsible for all costs incurred (if any) related to receiving gifts / services from the Program including personal income tax (if any).
- 8.13 To the fullest extent permitted by law, Shinhan reserves the right to terminate, change or other process of the program after three (03) days' notice at its branches / transaction offices and/or Shinhan's website.
- 8.14 All Shinhan's decisions regarding these programs are final, official and not reported in the press.

8.15 Terms and conditions of the promotion are in English and Vietnamese. In case of any discrepancies, the Vietnamese version shall refer.

- ❖ [LIST BRAND APPLY E-VOUCHER URBOX](#)
- ❖ [GUIDE USE E-VOUCHER URBOX](#)