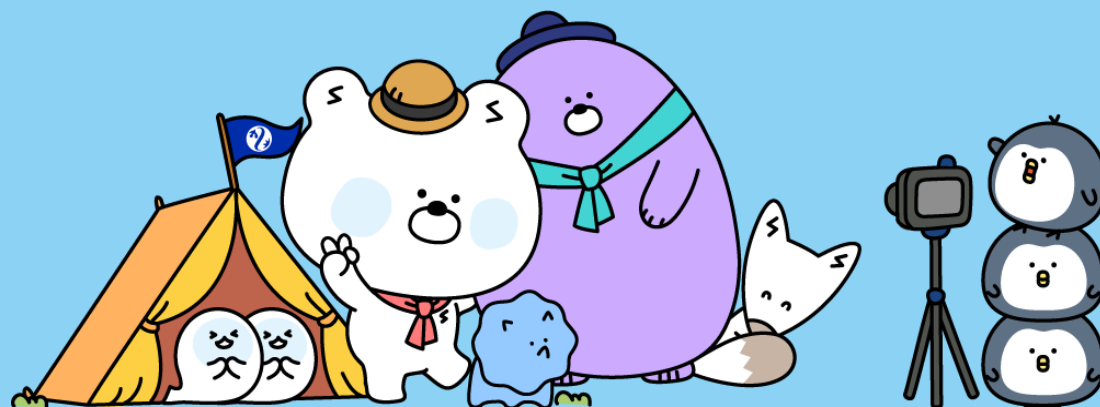




# APPLY FOR DIGITAL CARD FUNCTION VIA SHINHAN SOL VIET NAM

# CONTENT

1. General introduction
2. Steps to apply for Digital Card Function via Shinhan SOL Vietnam App (“SOL app”)



# GENERAL INTRODUCTION

## ➤ Digital Card Function Description

- Digital card function is provided by SHBVN via SOL Vietnam Mobile App, applied for both Debit & Credit Card (Visa/ MasterCard);
- After enabling this function, customer could view the card information (card number, expiry date, CVC) and use this card information for **online transaction** or add into SamsungPay.

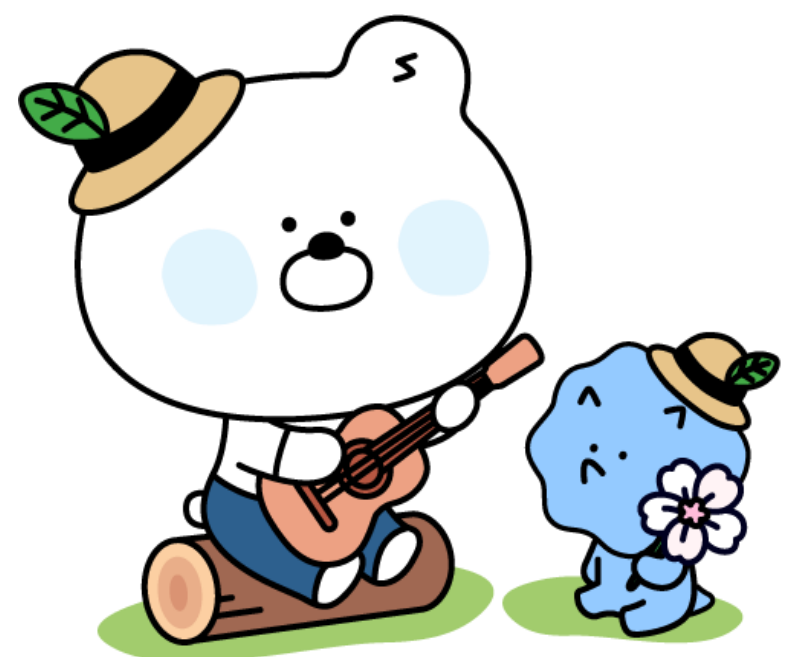
## ➤ Applied product

### Credit Card

- VISA Cash-back Classic Credit Card
- VISA Cash-back Gold Credit Card
- VISA Cash-back Platinum Credit Card
- VISA Travel Platinum Credit Card
- PWM VISA Platinum Credit Card
- VISA Hi-Point Classic Credit Card
- VISA Hi-Point Gold Credit Card
- VISA Hi-Point Platinum Credit Card
- Lotte Mart Credit Card
- Korean Air Shinhan Consumer Credit Card
- Shinhan Visa Signature Consumer Credit Card


### Debit Card

- VISA Classic Debit Card
- PWM VISA Debit Card
- Shinhan My SOL Debit Card
- Shinhan Be-SAFE Debit Card




➔ *Foreigners can apply for Digital card function on Debit card products only.*


# STEPS TO APPLY FOR DIGITAL CARD FUNCTION VIA SOL APP

- 


**1. Choose function "Apply for Digital Card" on SOL app**

  - Log in SOL app;
  - Choose function "Apply for Digital Card".
- 


**2. Customer's commitment**

Customer agree with "Agreement on using Digital Card Function"
- 


**3. Set up**

  - Daily using limit;
  - PIN for Digital card function.
- 

**4. Request confirmation**

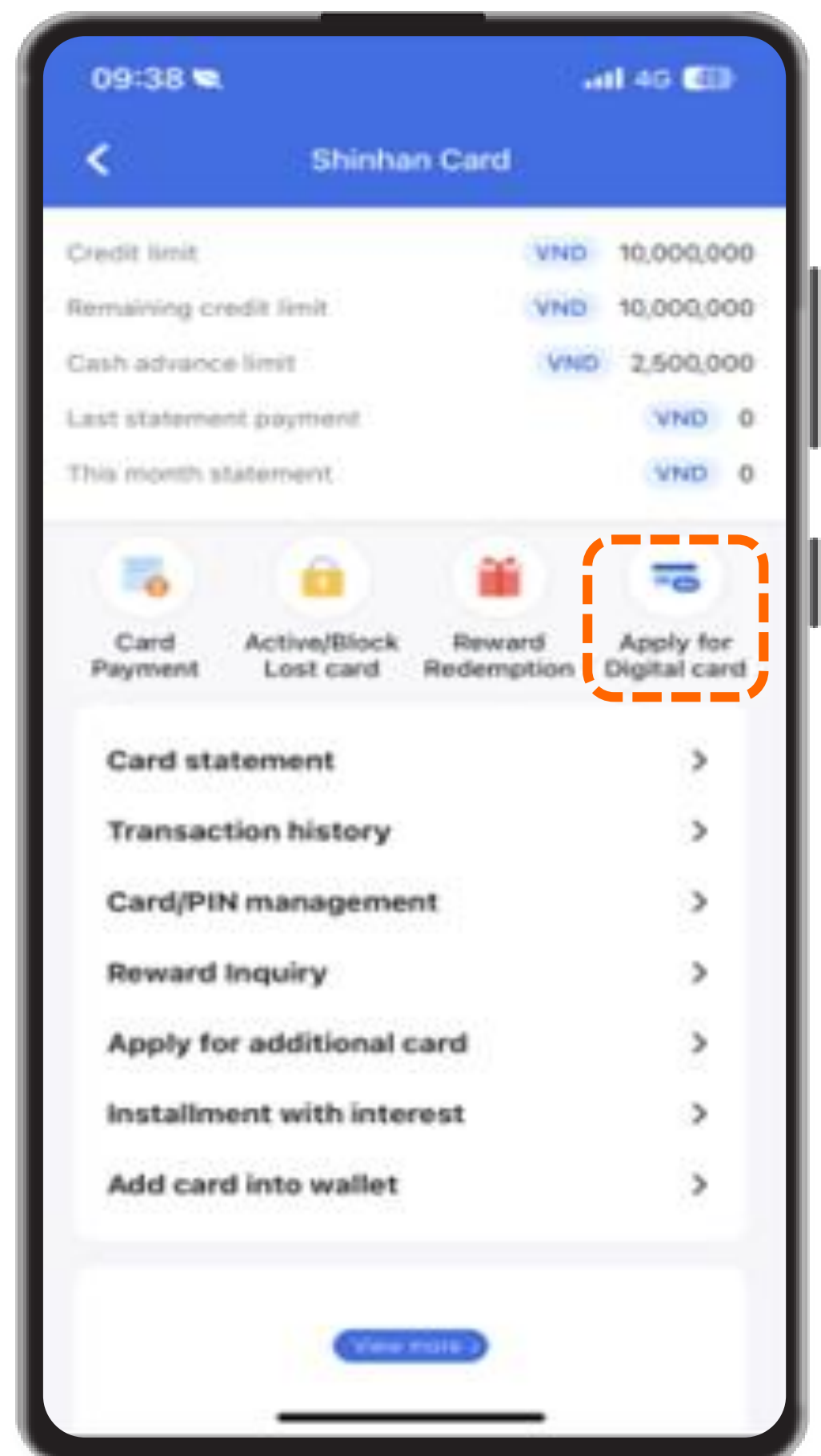
  - Re-check customer & card information;
  - Request OTP to confirm request.
- 

**5. Activate Digital card function**

Activate Digital card function already created.
- 

**6. Get card information**

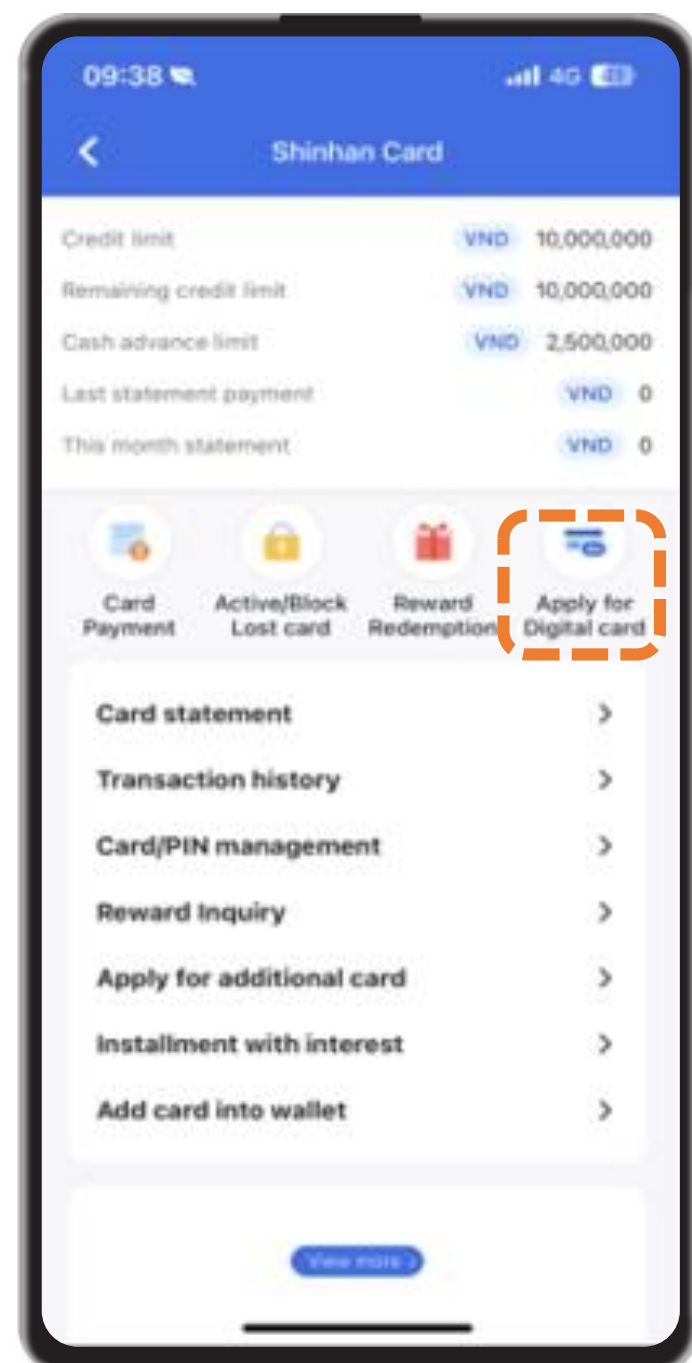
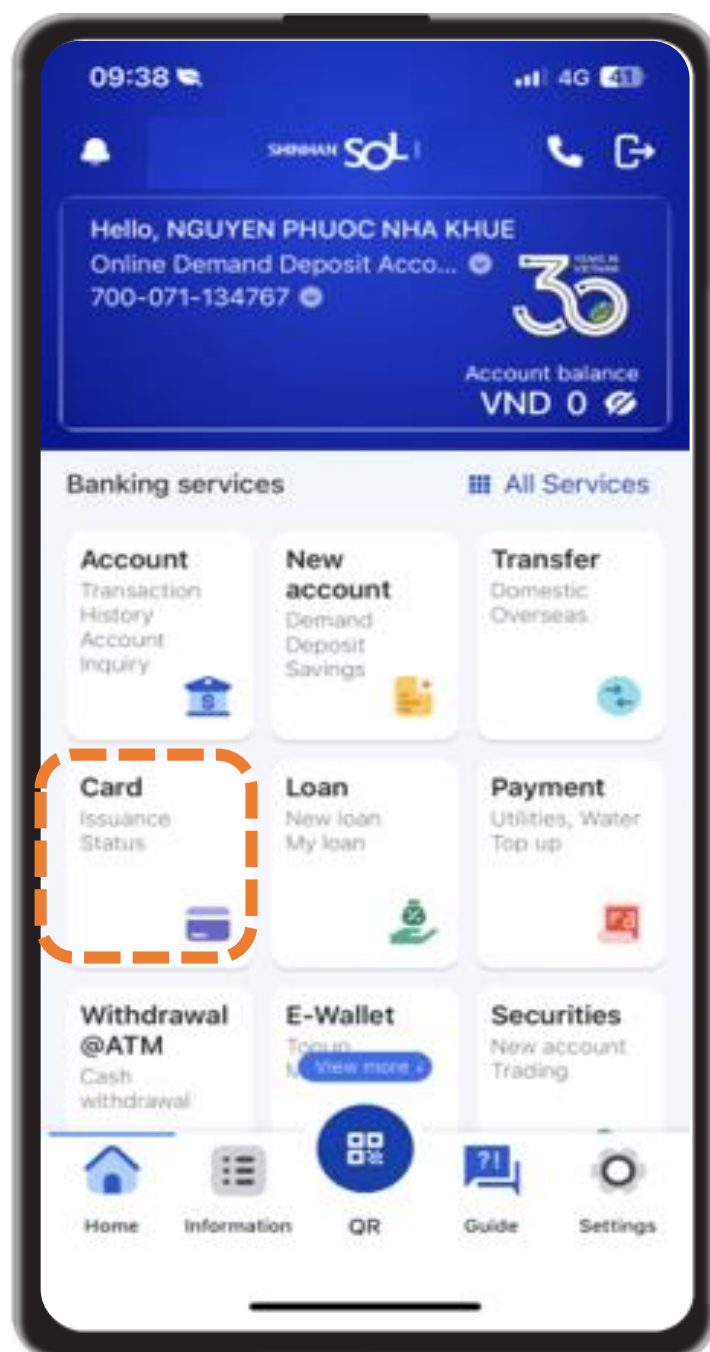
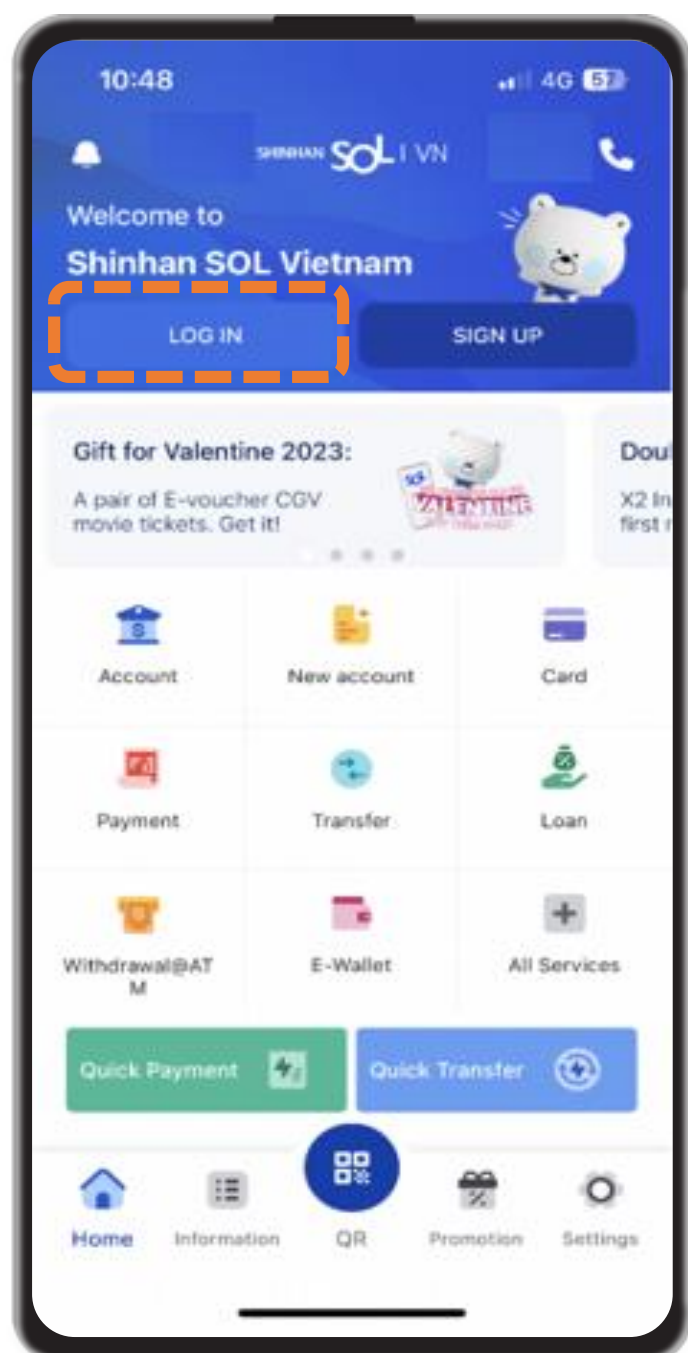
  - See card information on SOL app;
  - Using card for online transaction.



# APPLY FOR DIGITAL CARD FUNCTION VIA SOL

## Step 1: Choose function “Apply for Digital Card” after log in SOL

- Choose **Log in** and log in SOL with registered Internet Banking information (user name & passcode) at Shinhan Bank;
- Choose **Card → Apply for Digital card** to start process.

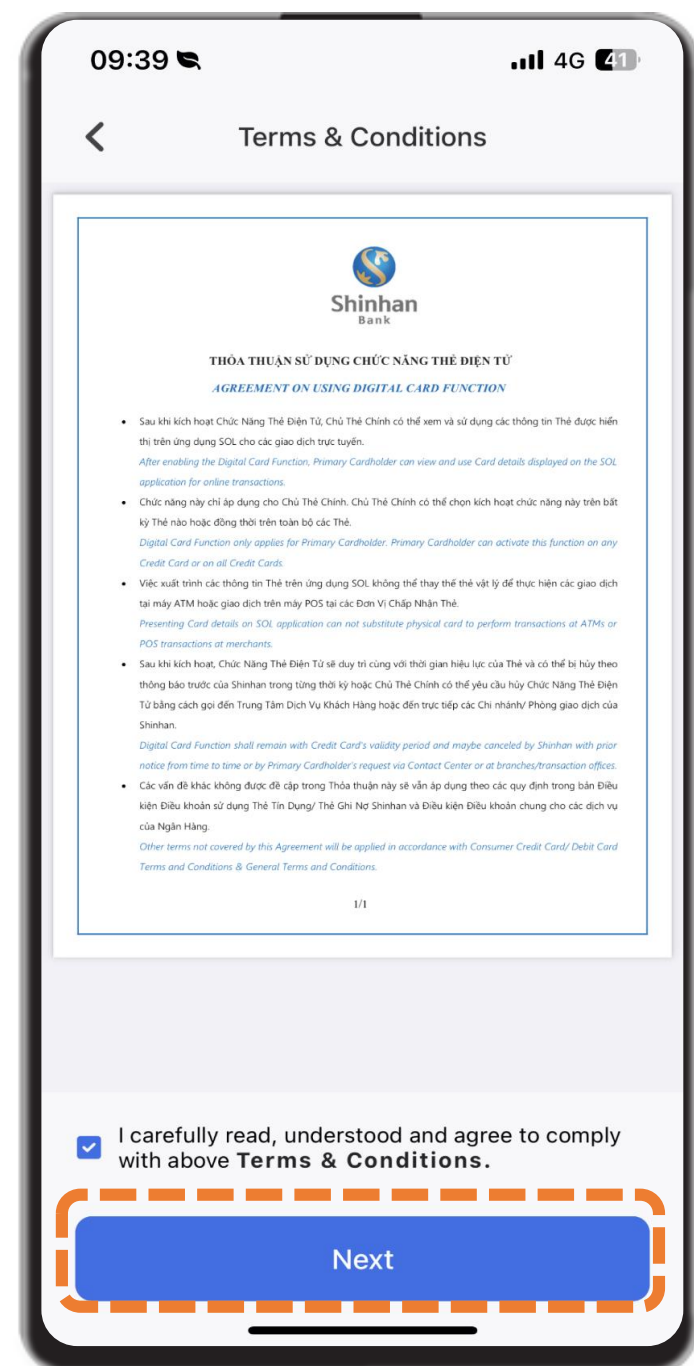
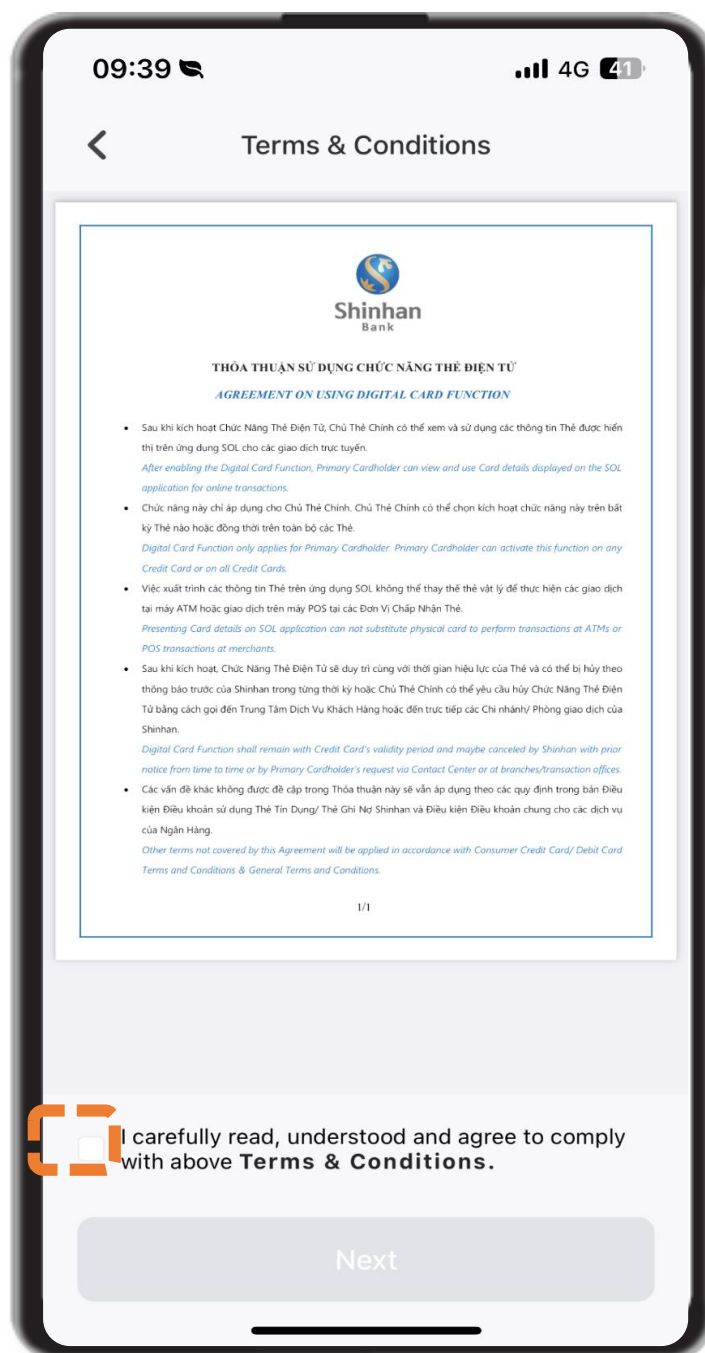
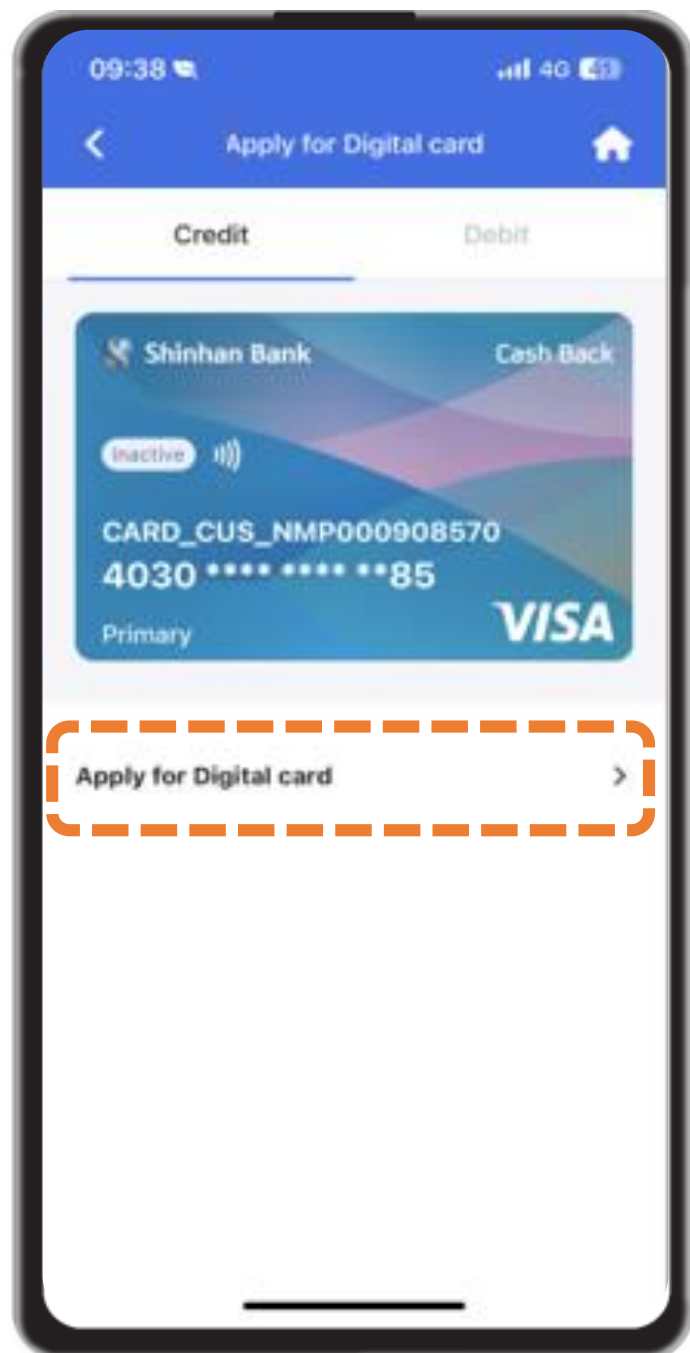




# APPLY FOR DIGITAL CARD FUNCTION VIA SOL

## Step 2: Customer's commitment

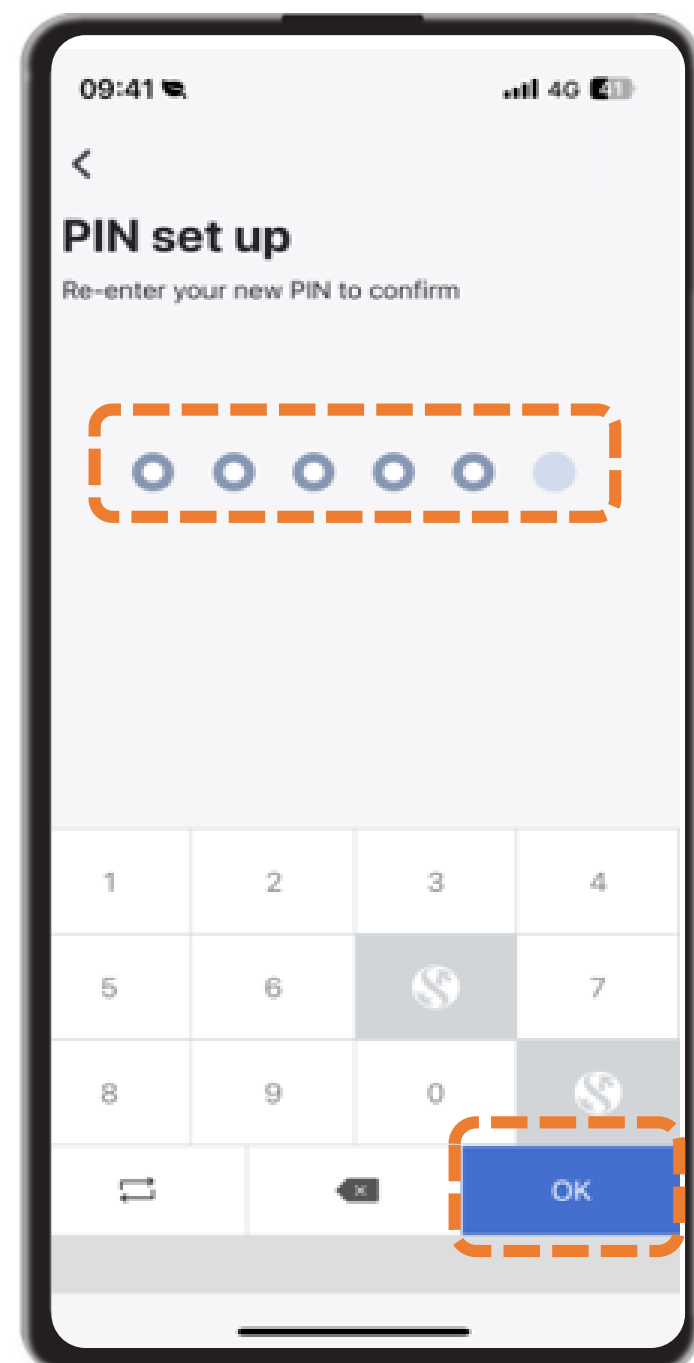
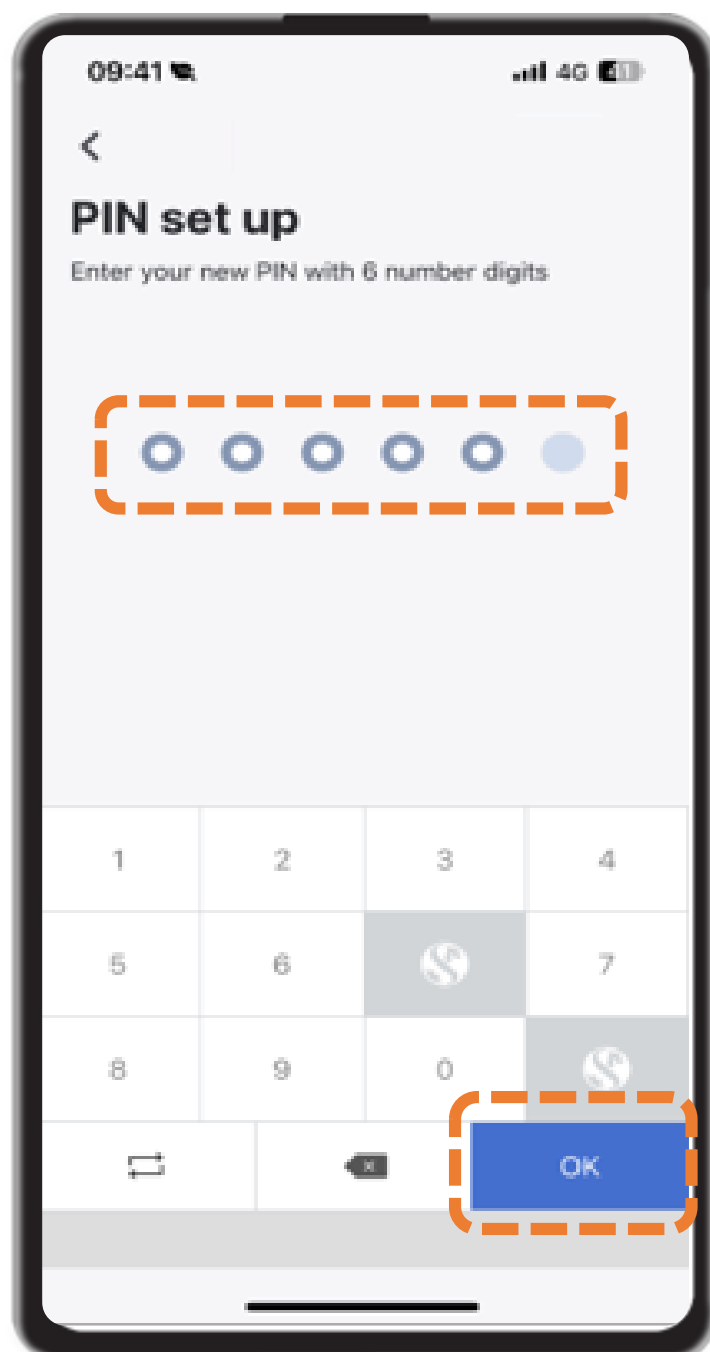
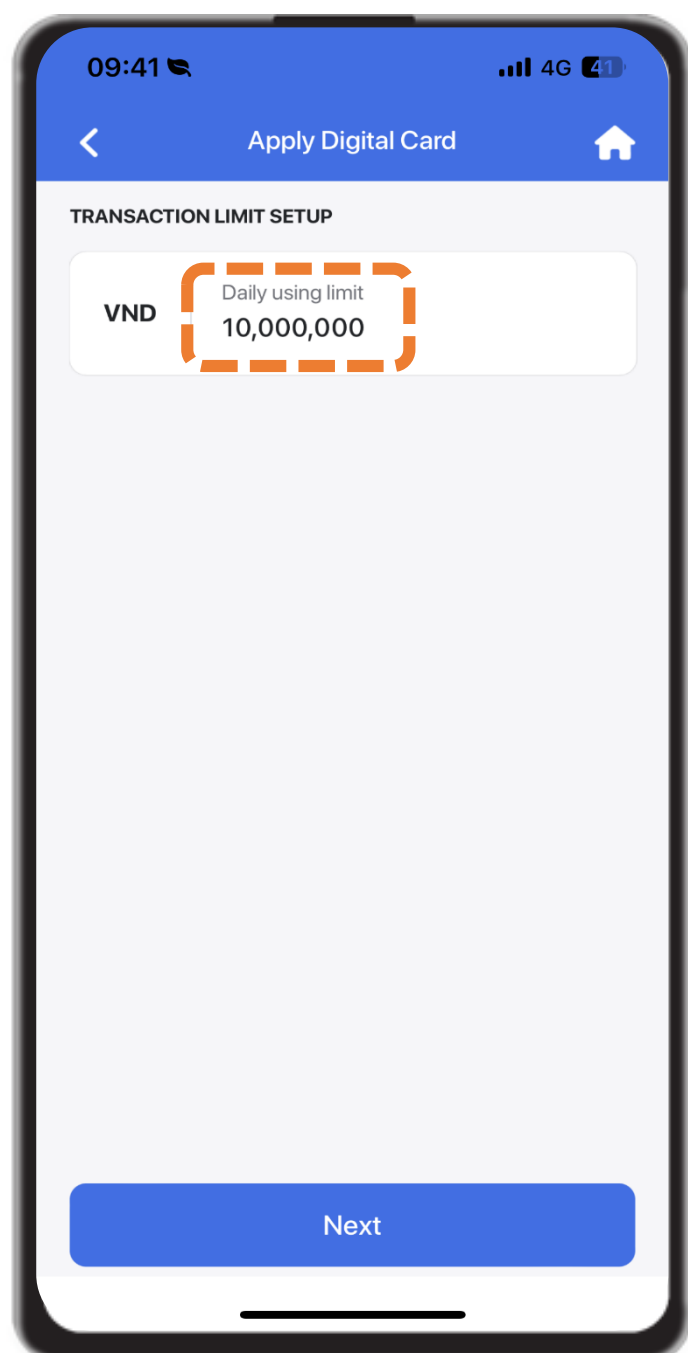
- Choose card you wish to register Digital card function → click **“Apply for Digital card”** below chosen card;
- Please tick  to agree with **“Agreement on using Digital card function”**, then click **“Next”** to continue



# APPLY FOR DIGITAL CARD FUNCTION VIA SOL

## Step 3: Set up Daily using limit & PIN

- Input your “**Daily using limit**”: total amount can be used on your card in a day;
- Set up PIN for your Digital card function by **input & re-input** PIN number for verification.



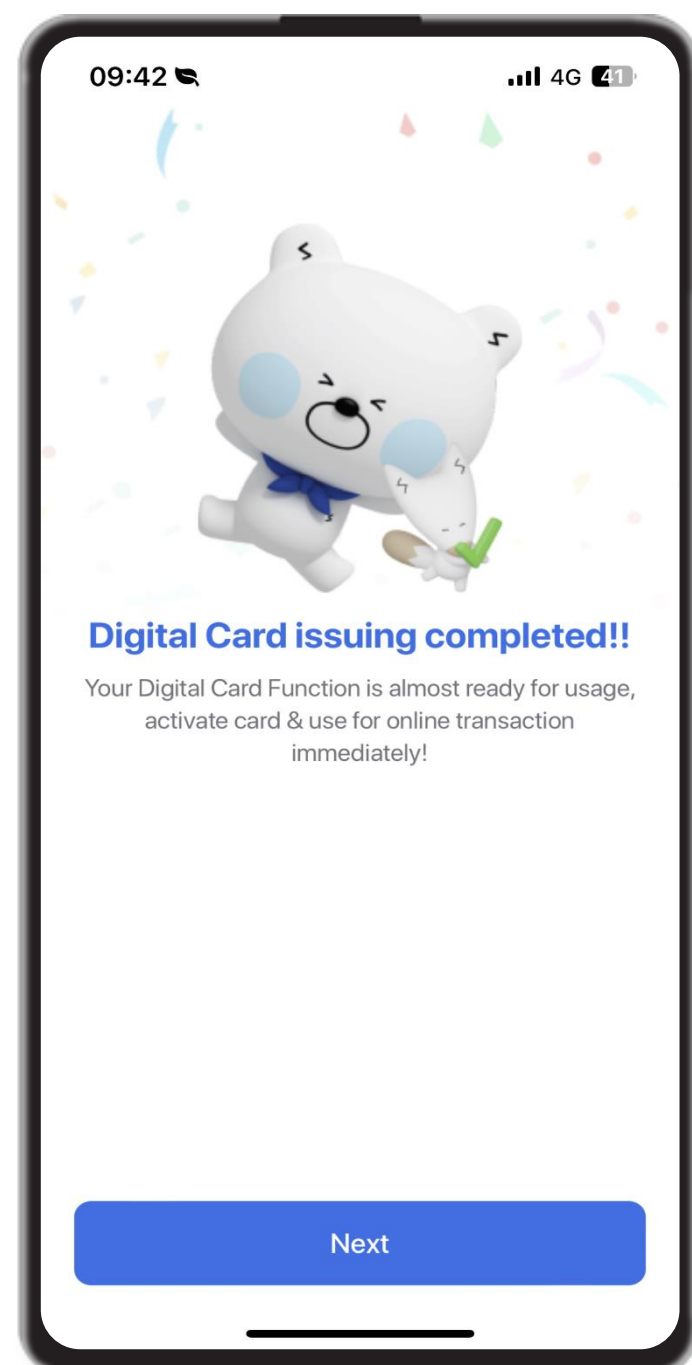
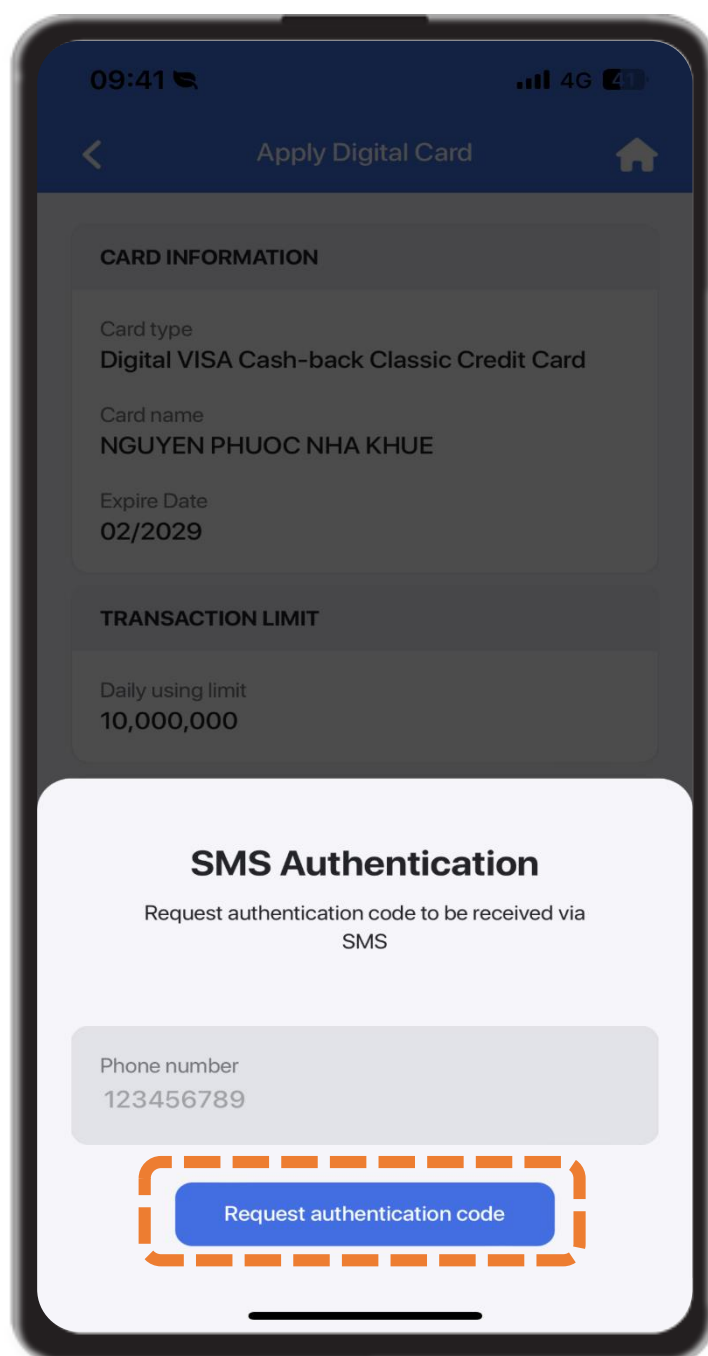
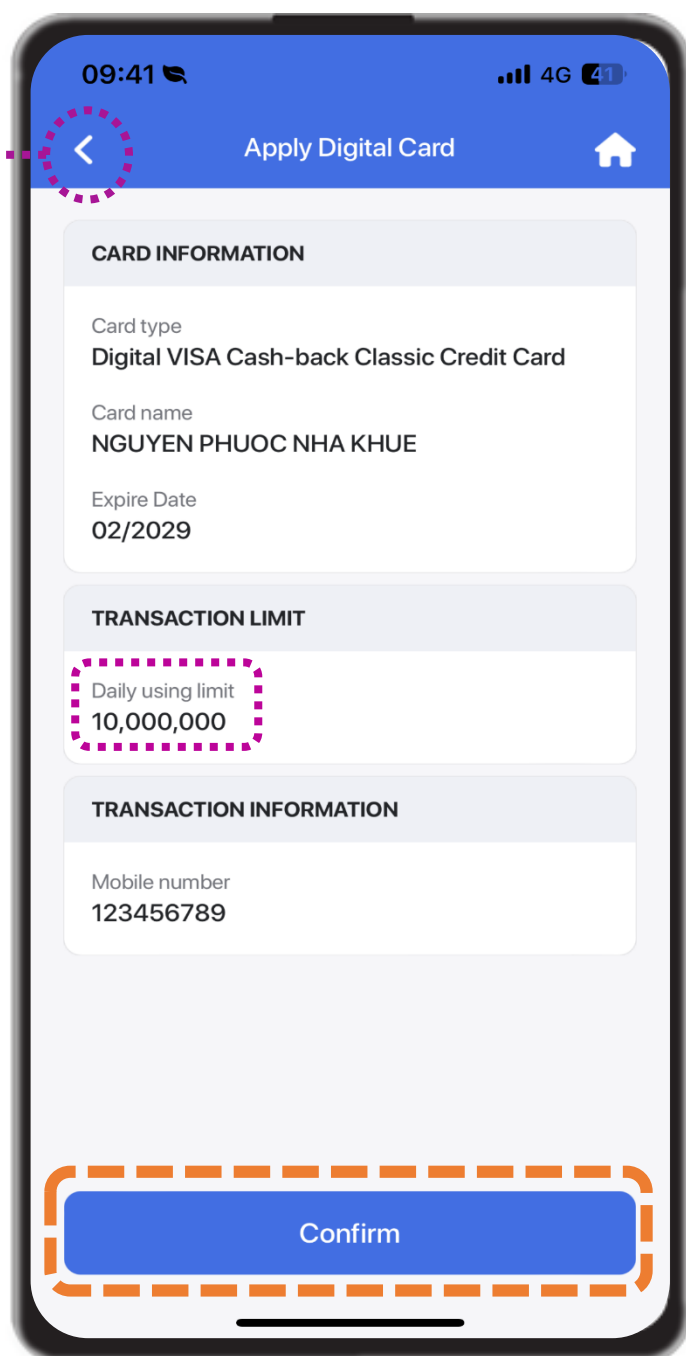
Kindly note your Digital card's PIN for usage!



# APPLY FOR DIGITAL CARD FUNCTION VIA SOL

## Step 4: Request confirmation

- Review and click **“Confirm”** if all information is correct;
- Click **“Request authentication code”** to request for OTP passcode;
- Input received OTP passcode, then your Digital card function issued completely.



In case would like to change “Daily using limit”: click arrow **“Back”** to re-set up your expected daily using limit.

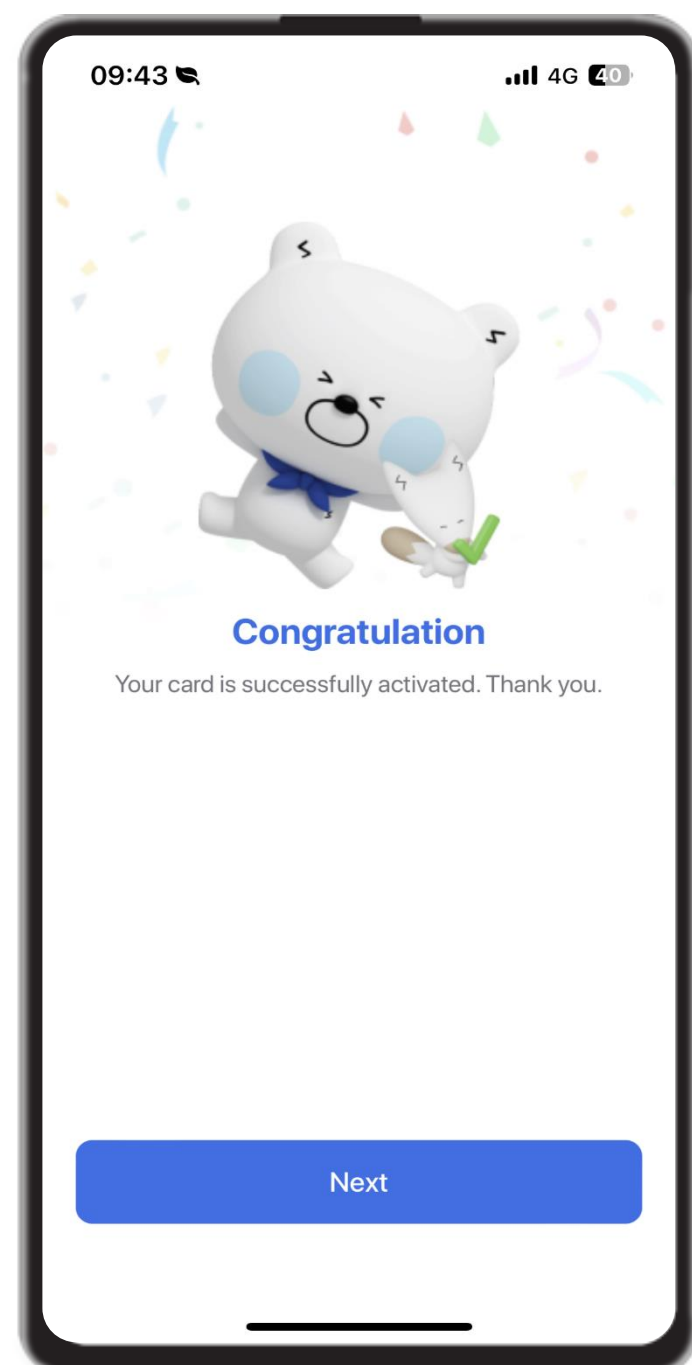
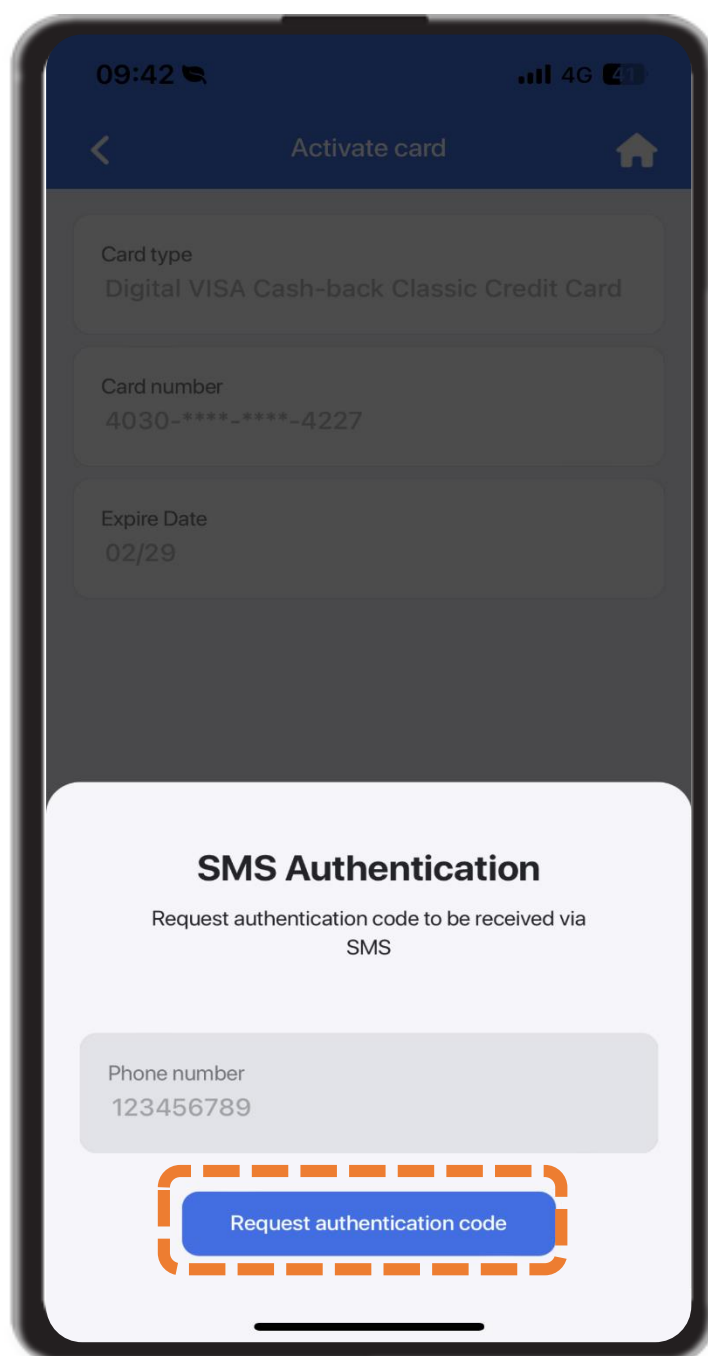
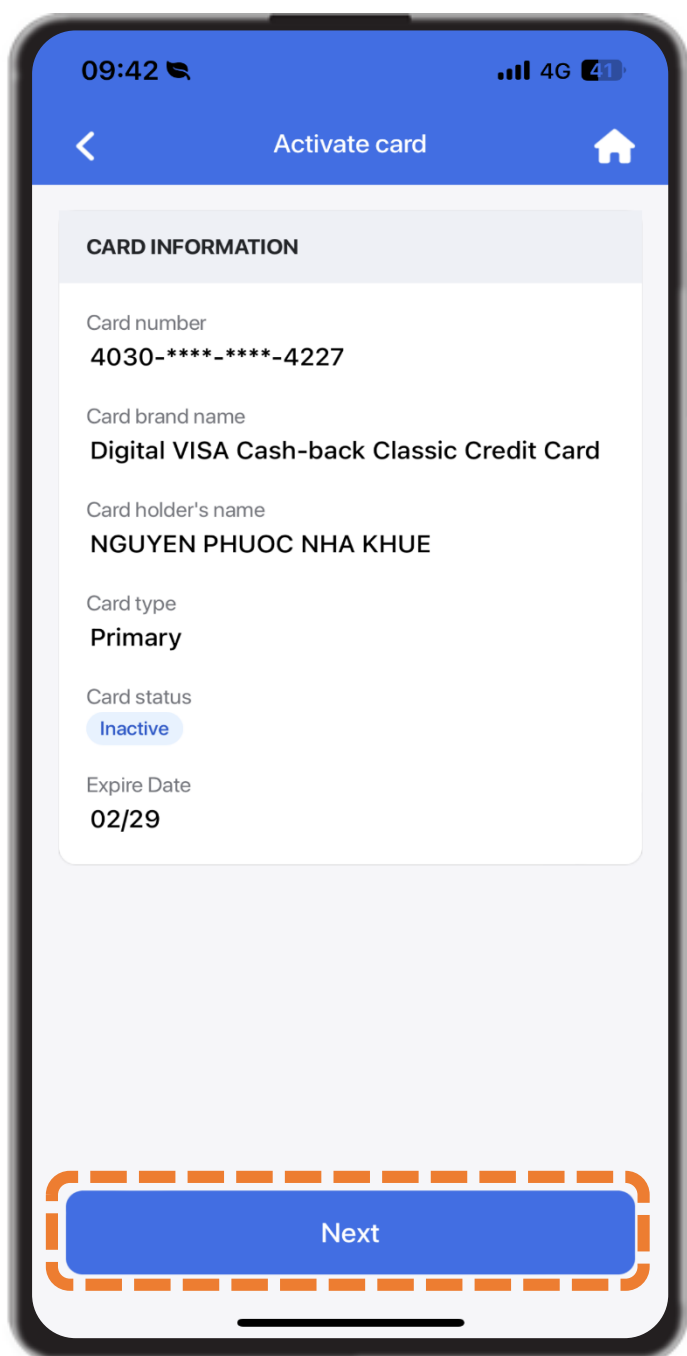




# APPLY FOR DIGITAL CARD FUNCTION VIA SOL

## Step 5: Activate Digital card function

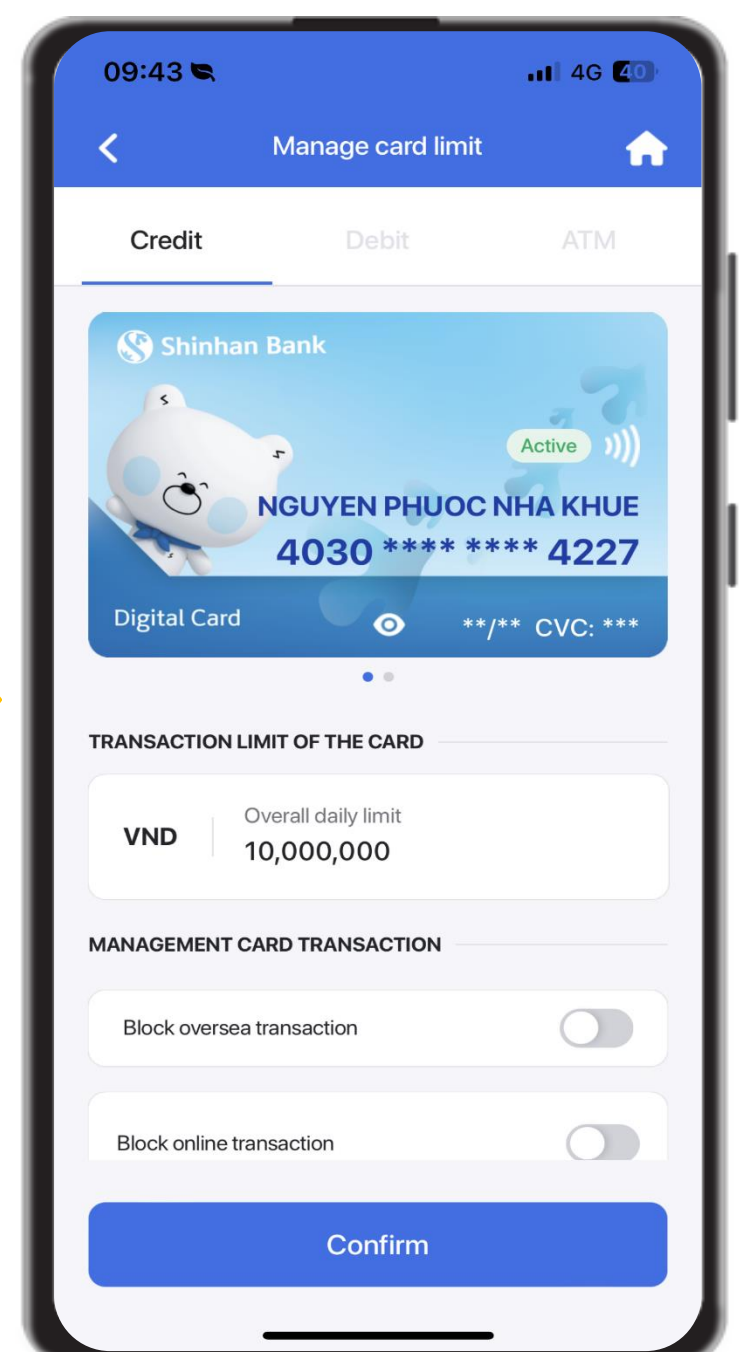
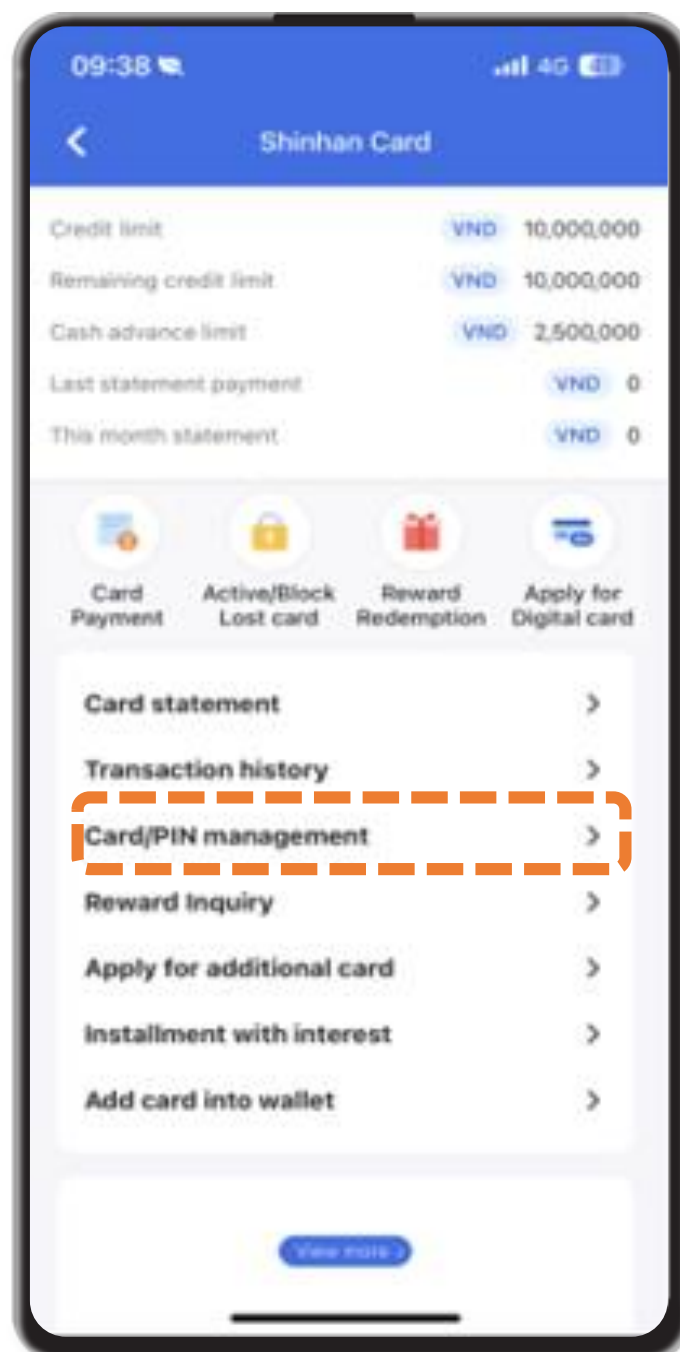
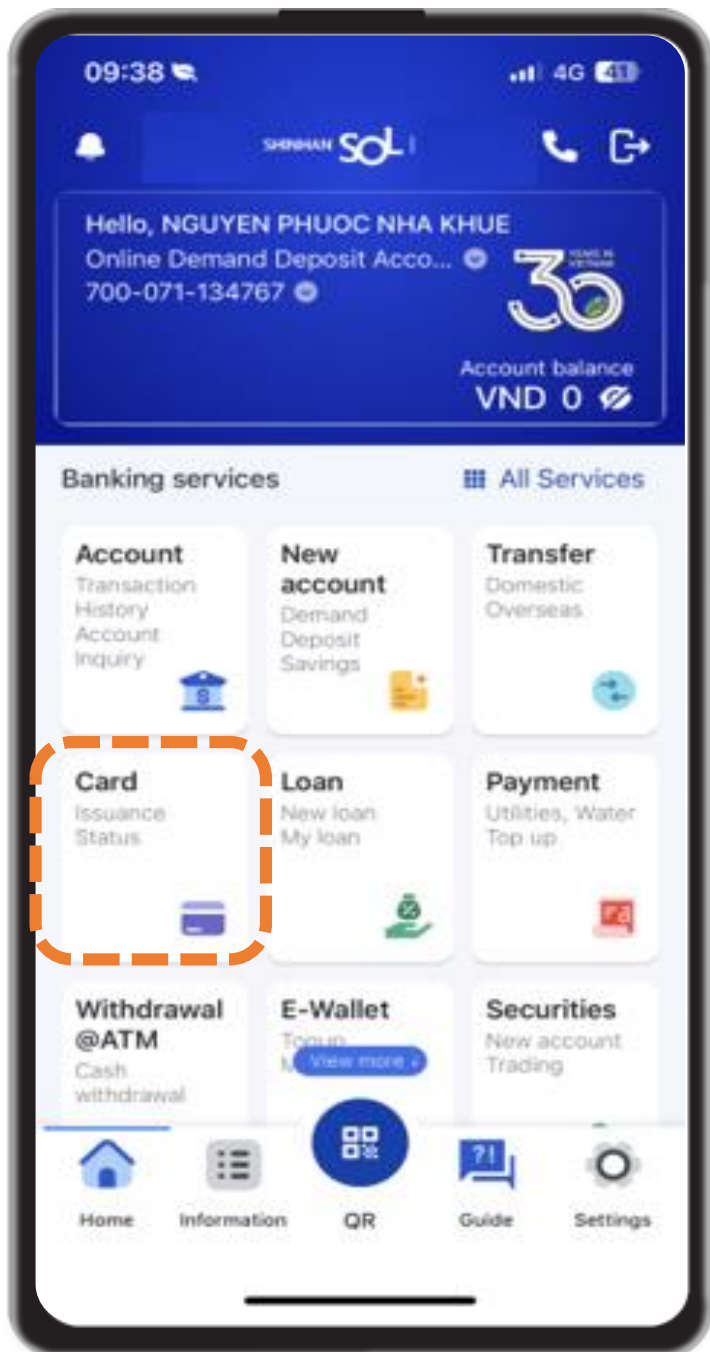
- Review your Digital card & click **“Next”**
- Click **“Request authentication code”** to request for OTP passcode;
- Input received OTP passcode, then your Digital card successfully activated.



# APPLY FOR DIGITAL CARD FUNCTION VIA SOL

## Step 6: View card information on SOL app

- To view your Digital card, kindly back to main page of Card Menu, then choose function **“Card/PIN Management”**;
- Your Digital card will be shown as below

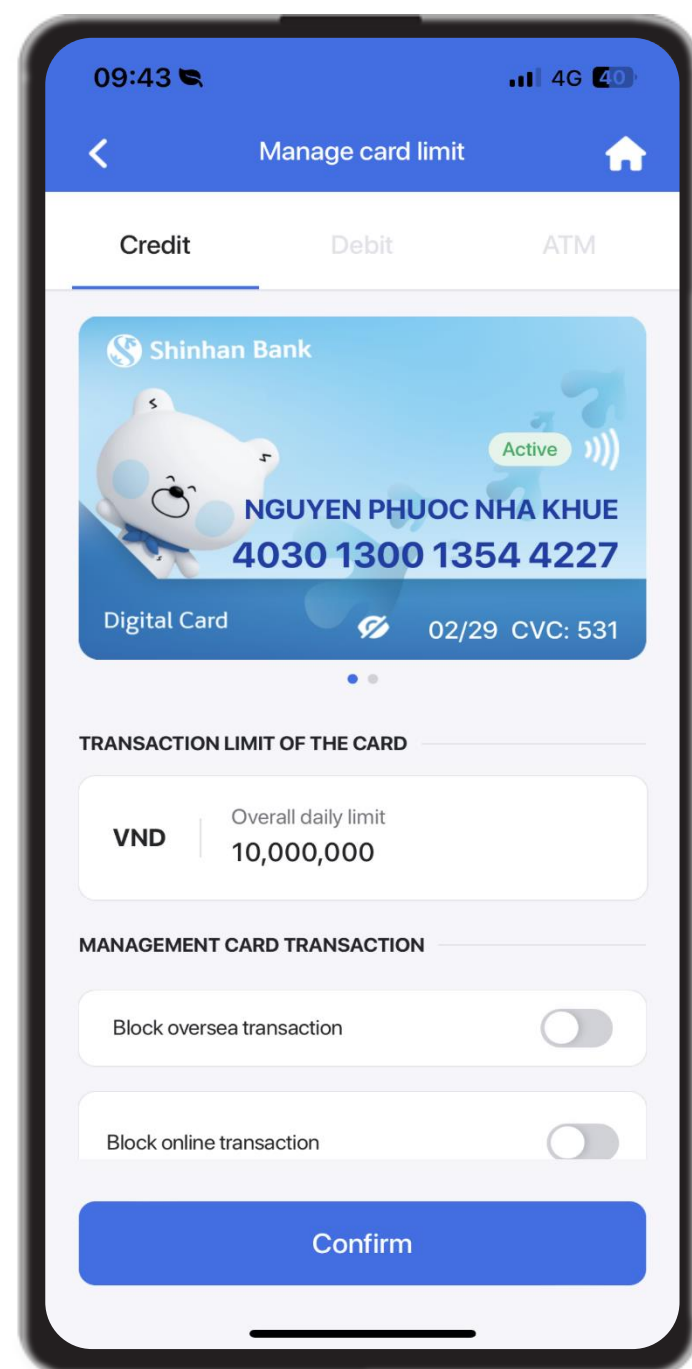
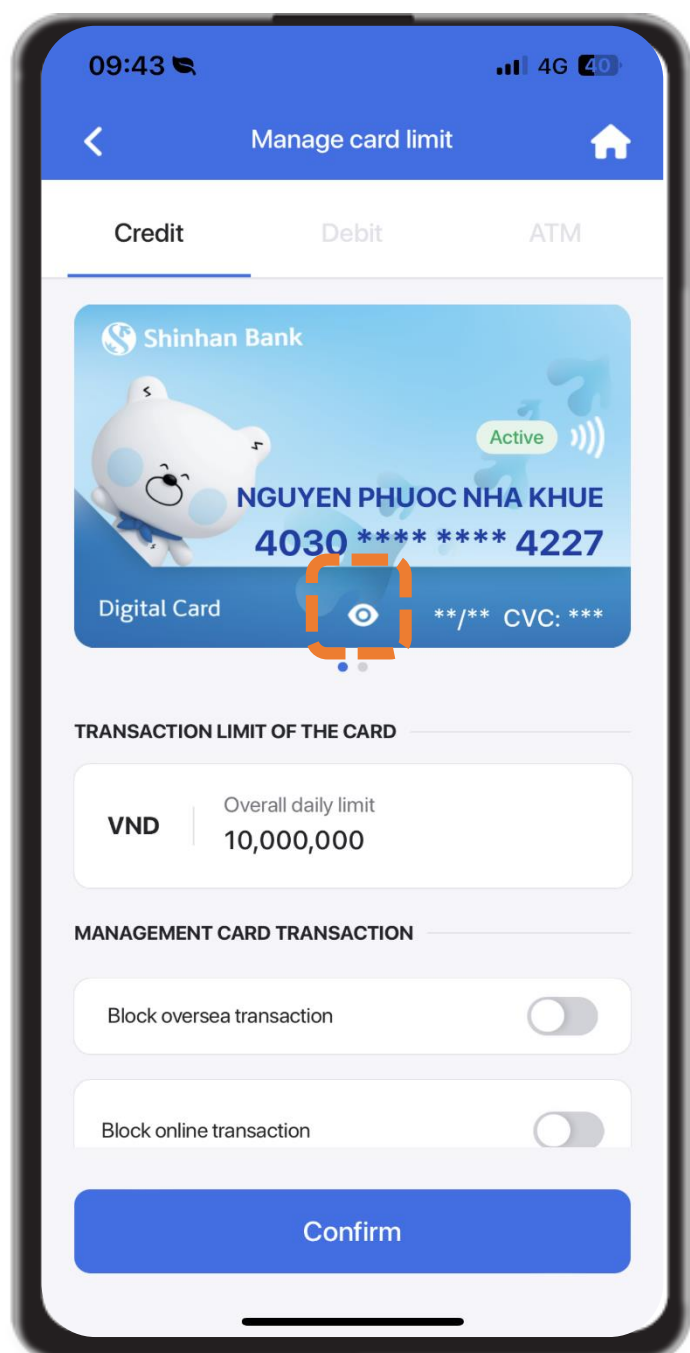


# APPLY FOR DIGITAL CARD FUNCTION VIA SOL

## Step 6: Get card information on SOL app (cont.)

- To get card information, kindly click  as below;
- Input your Digital card's PIN passcode → Card information (card number, expiry date, CVC) will be shown for using at online merchant .


*(online transaction usage only).*

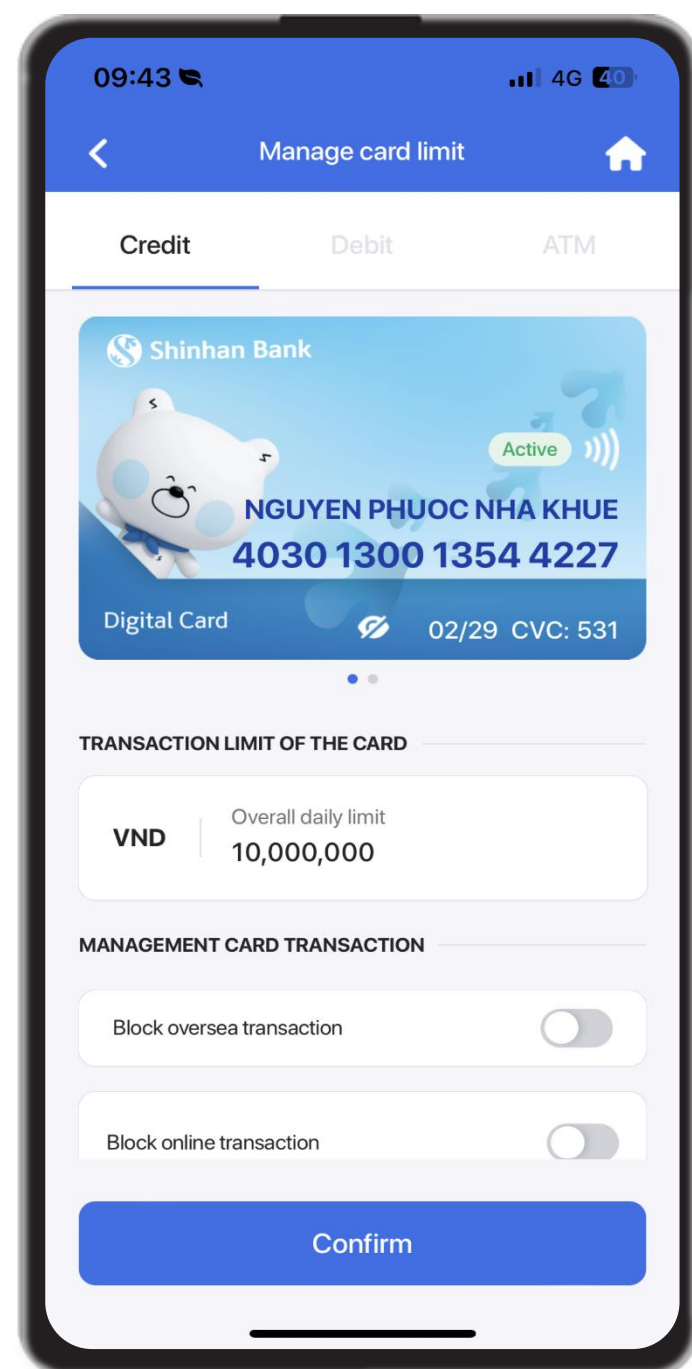
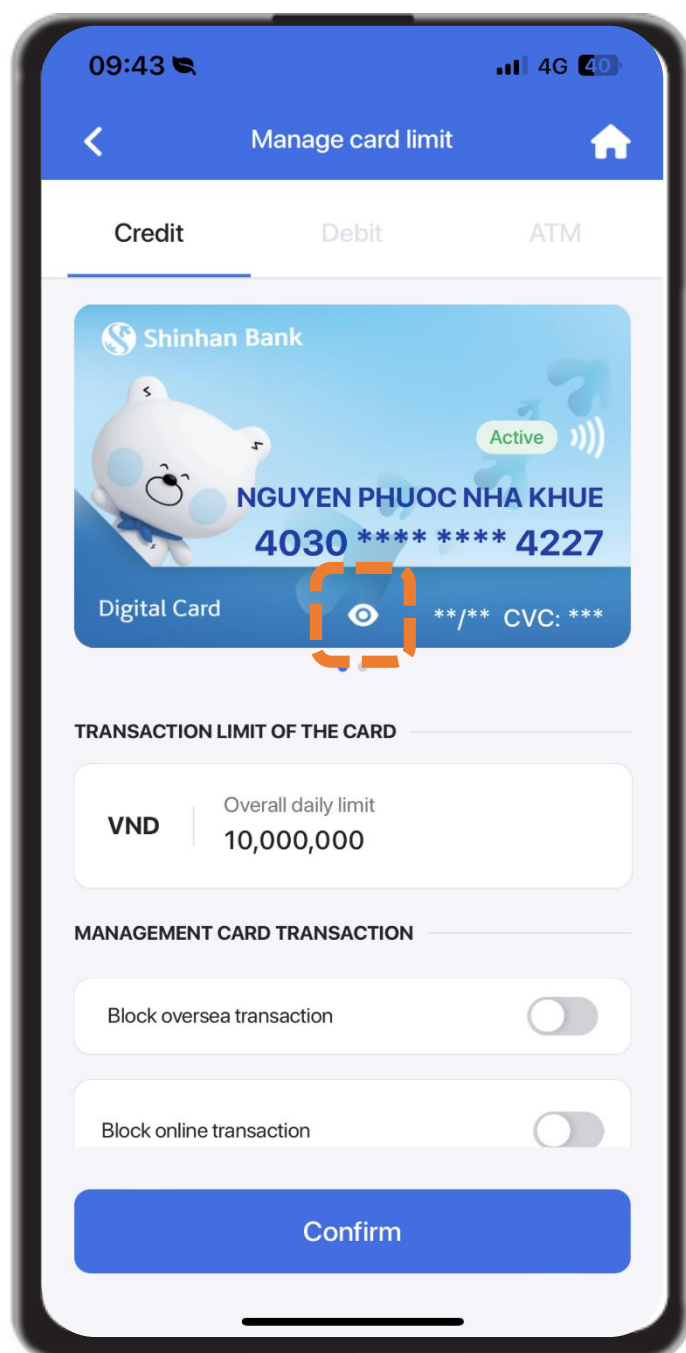




# APPLY FOR DIGITAL CARD FUNCTION VIA SOL

## Step 6: Get card information on SOL app (cont.)


- To get card information, kindly click button  as below;
- Input your **Digital card's PIN passcode** → Card information (card number, expiry date, CVC) will be shown for using at online merchant.  
*(online transaction usage only)*

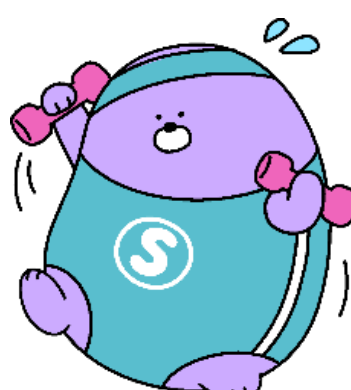
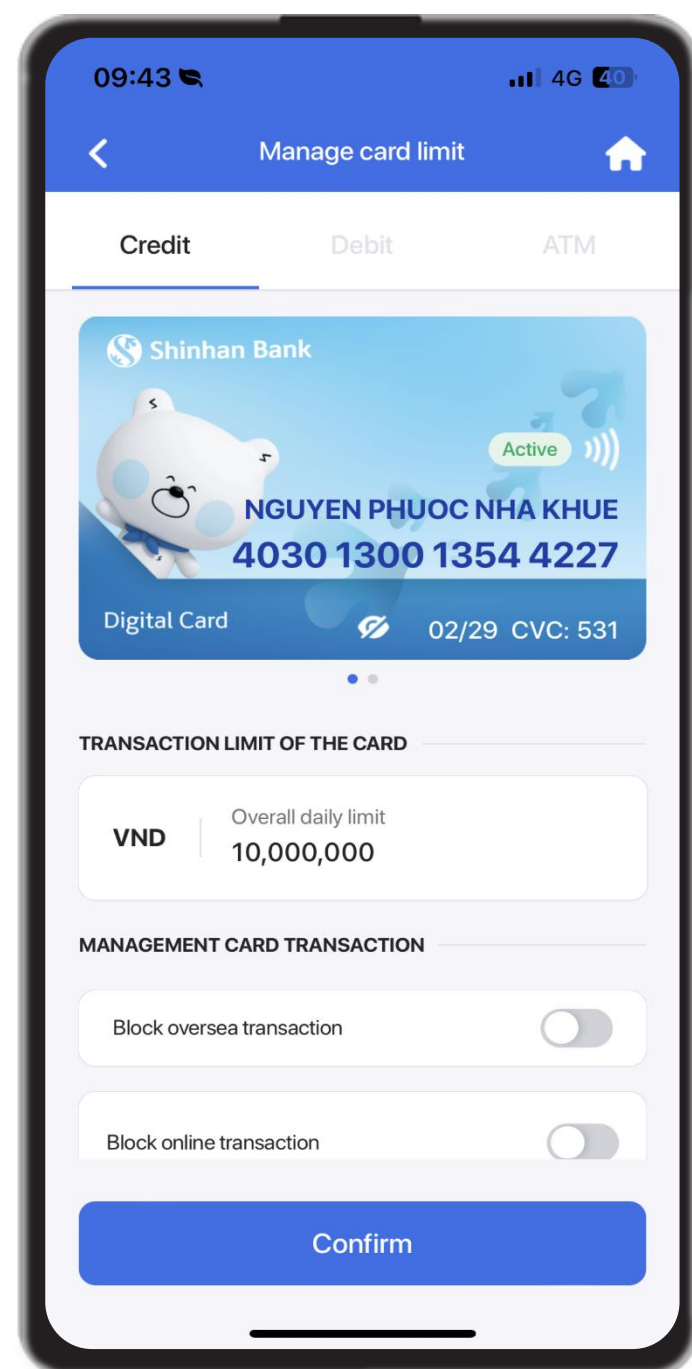
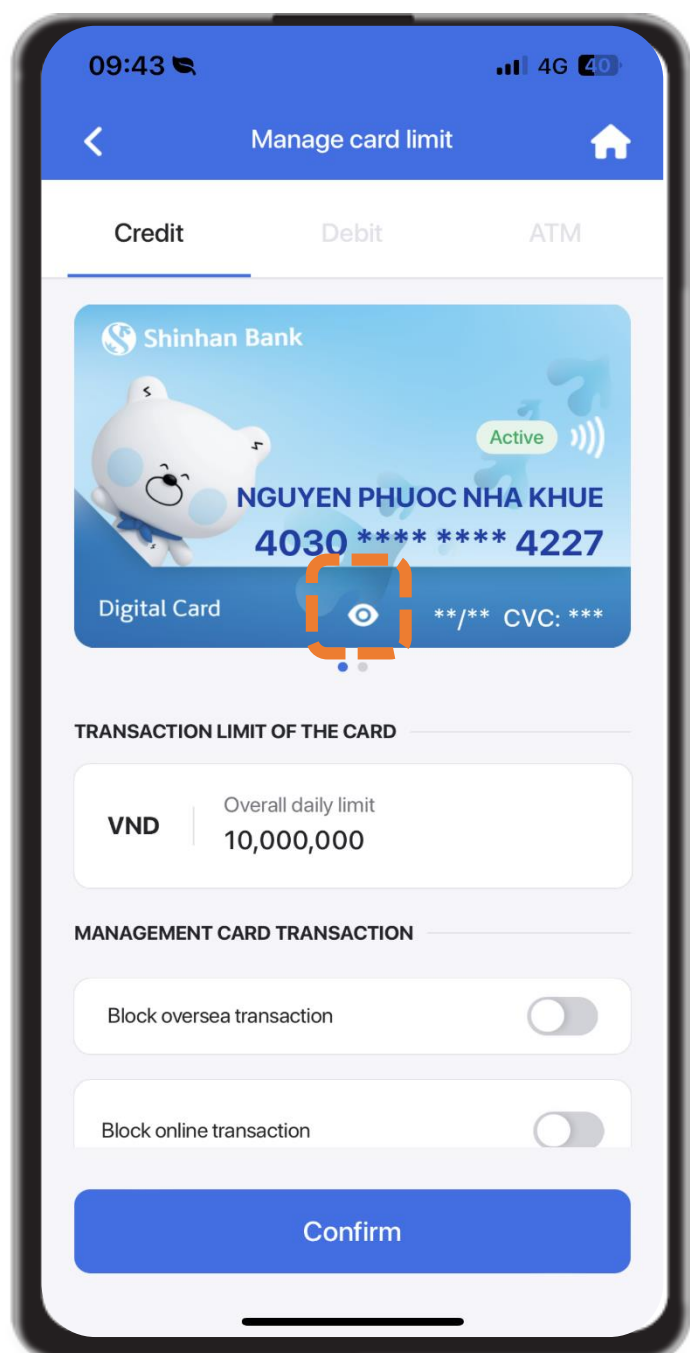




# APPLY FOR DIGITAL CARD FUNCTION VIA SOL

## Step 6: Get card information on SOL app (cont.)

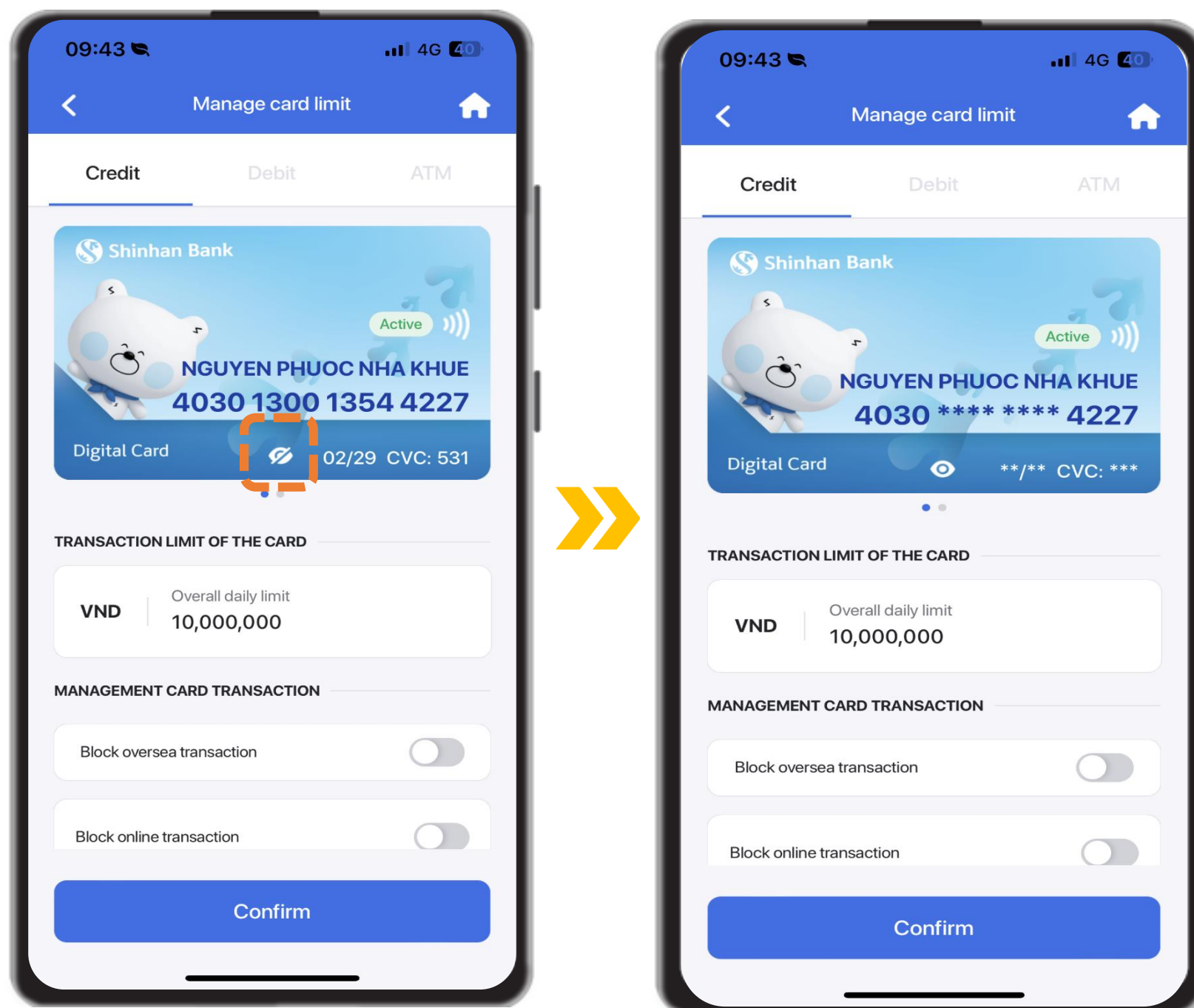
- To get card information, kindly click  as below;
- Input your Digital card's PIN passcode → Card information (card number, expiry date, CVC) will be shown for using at online merchant .  
*(online transaction usage only).*



# APPLY FOR DIGITAL CARD FUNCTION VIA SOL

## Step 6: Get card information on SOL app (cont.)

 In case would like to **hide Digital card's information**: kindly click , then all card information will be hidden as original version.





Hope you get better experience for online transaction  
with Digital card function of Shinhan Bank Vietnam!

**THANK YOU FOR YOUR TRUST  
IN USING SERVICE  
WITH SHINHAN BANK VIETNAM**

