

## **Terms and Conditions of the program “SCAN QR NOW - NICE BAG IN HAND”**

The program “Scan QR now – Nice bag in hand” (“Program”) is a promotional program offered to customers by Shinhan Vietnam Bank Limited (“**Bank**”) with the following terms and conditions:

### **1. Promotion period and location:**

- The Program will be held on March 29-30, 2025 and April 05-06, 2025.
- Location: 15 Lotte Mart nationwide. Specifically as follows:
  - LOTTE Mart Supermarket District 7 - 469 Nguyen Huu Tho, Tan Hung Ward, District 7, Ho Chi Minh City.
  - LOTTE Mart Supermarket District 11 - Floor 1-5 EverRich Building, 968 3/2 Street, Ward 15, District 11, Ho Chi Minh City.
  - LOTTE Mart Tan Binh Supermarket - No. 20 Cong Hoa Street, Ward 12, Tan Binh District, Ho Chi Minh City.
  - LOTTE Mart Go Vap Supermarket - 242 Nguyen Van Luong, Ward 10, Go Vap District, Ho Chi Minh City.
  - LOTTE Mart Binh Duong Supermarket - The Seasons Binh Duong Urban Area, Lai Thieu Ward, Thuan An City, Binh Duong Province.
  - LOTTE Mart Dong Nai Supermarket - Lot B-03 AMATA Commercial Area, National Highway 1A, Long Binh Ward, Bien Hoa City, Dong Nai Province.
  - LOTTE Mart Vung Tau Supermarket - Corner of 3/2 Street and Thi Sach Street, Ward 8, Vung Tau City, Ba Ria - Vung Tau Province.
  - LOTTE Mart Nha Trang Supermarket - No. 58, 23/10 Street, Phuong Son Ward, Nha Trang City, Khanh Hoa Province.
  - LOTTE Mart Nha Trang Gold Coast Supermarket - No. 01, Tran Hung Dao Street, Loc Tho, Nha Trang City, Khanh Hoa Province.
  - LOTTE Mart Phan Thiet Supermarket - Hung Vuong I Residential Area, Phu Thuy Ward, Phan Thiet City, Binh Thuan Province.
  - LOTTE Mart Can Tho Supermarket - 84 Mau Than, An Hoa Ward, Ninh Kieu District, Can Tho City.
  - LOTTE Mart Da Nang Supermarket - No. 06 Nai Nam, Hoa Cuong Bac Ward, Hai Chau District, Da Nang City.
  - LOTTE Mart Vinh Supermarket - V.I. Le Nin Avenue, Ha Huy Tap Ward, Vinh City, Nghe An Province.
  - LOTTE Mart Ba Dinh Supermarket - 54 Lieu Giai, Cong Vi Ward, Ba Dinh District, Hanoi City.

- LOTTE Mart West Lake Supermarket - B1 Floor, LOTTE Mall, 272 Vo Chi Cong, Tay Ho District, Hanoi.

**2. Promotion type:** Reward in kind to eligible Customers of the Program

**3. Prize scheme**

<b>Reward</b>	<b>Quantity (Unit)</b>	<b>Value (VND)</b>	<b>Total Value (VND)</b>
Canvas Bags	12.800	45.000	576.000.000 (Including VAT)

**4. Details and regulations**

**4.1. Eligible Customers**

The program applies to individual customers who have membership code at Lotte Mart and Use Shinhan Vietnam SOL application (“SOL Application”) to successfully pay for purchases with a minimum value of VND 100,000 by scanning QR at locations as specified in section 1 during the program period.

**4.2. Program Terms and Conditions**

- On each day of the Program at each locations specified in section 1, the first 200 customers who satisfy the conditions in section 4.1 will receive a prize of 01 Canvas bag.

**Note**

- QR Pay payment transaction is successful on the redemption day.
- Each customer only receives a maximum of 01 prize per Lotte supermarket during the entire promotion period.
- The program ends when the duration ends or when the maximum number of prizes per day/Program runs out, whichever comes first.
- Program regulations can be adjusted and changed at any time and without prior notice to customers.

**5. Reward granting:**

- Reward are awarded directly to qualified customers at Lotte Mart.
- Reward will be given to customers who contact to receive the gift first based on the time the customer contacts Lotte Mart.

**6. FAQ for the Program:** For details of the Campaign, please call Contact Center at 1900 1577.

**7. Other regulations:**

- The Bank is not the supplier of rewards of the Program, and does not bear any responsibility regarding the quality or other related issues when using rewards of the Program.

- For any disputes or questions arising about this promotion, please contact 19001577 no later than April 30th, 2024. After this deadline, the Bank is not responsible for solving any disputes.
- The Bank reserves the right to refuse the application of the Program, as well as to refuse to reward to customers if The Bank considers there is any invalid or any doubt or any fraud transactions or any breached relevant terms and conditions to the Program.
- All general terms and conditions related to the products and services of The Bank (as amended, replenished and/or replaced from time to time) will be applied concurrently.
- Customers who are joining campaign default agrees that the Bank is entitled to use, disclose to the 3<sup>rd</sup> parties information and images of customers for the related purpose of this Program.
- By participating in this Program, customers acknowledge that they clearly understand and agree to comply with all terms and conditions specified in the Terms and Conditions of this Program and modifications (if any), and other relevant provisions of Law.
- In case of any dispute related to this Campaign, The Bank is responsible for directly settling the dispute in accordance with the laws.
- The decisions of the Bank on all matters relating to the promotion are final, conclusive and binding and no correspondence will be entertained.
- Terms and Conditions of this Campaign are in English and Vietnamese. In case of any discrepancies, the Vietnamese content shall refer.