

## TERMS AND CONDITIONS

### Campaign

### FIND GIFTS IF YOU CAN

The “Find gifts if you can” Campaign (“Campaign”) is applied to individual customers of Shinhan Bank Vietnam Limited (“The Bank”) who meet the Terms and Conditions as follows:

**1. Campaign period:** 25<sup>th</sup> September, 2023 – 17<sup>th</sup> December, 2023

**2. Campaign Location:** Nationwide

**3. Campaign Type:** Cards flipping game to accumulate points on Shinhan SOL Vietnam (“SOL app”).

**4. Prize Scheme:**

**4.1. Weekly Prize:**

Reward Type	Condition	Reward Details	Reward Value (VND)	Reward Quantity/Week	No. of week	Total Reward Value (VND)
1 <sup>st</sup> Prize	Players achieving the highest accumulated points of the week	eVoucher Got It	500,000	01	12	6,000,000
2 <sup>nd</sup> Prize	Players achieving the 2 <sup>nd</sup> highest accumulated points of the week	eVoucher Got It	400,000	01	12	4,800,000
3 <sup>rd</sup> Prize	Players achieving the 3 <sup>rd</sup> to 10 <sup>th</sup> highest accumulated points of the week	eVoucher Got It	300,000	08	12	28,800,000
Consolation Prize	Players achieving the 11 <sup>th</sup> to 20 <sup>th</sup> highest accumulated points of the week	eVoucher Got It	200,000	10	12	24,000,000
<b>Total</b>				<b>20</b>		<b>63,600,000</b>

**4.2. Level Up Prize:**

Reward Type	Condition	Reward Details	Reward Value (VND)	Reward Quantity	Total Reward Value (VND)
Reward 01	Top 30 first players passing level 01	eVoucher Got It	100,000	30	3,000,000
Reward 02	Top 30 first players passing level 02	eVoucher Got It	200,000	30	6,000,000
Reward 03	Top 30 first players passing level 03	eVoucher Got It	500,000	30	15,000,000
<b>Total</b>				<b>90</b>	<b>24,000,000</b>

#### 4.3. Final Prize:

Reward Type	Condition	Reward Details	Reward Value (VND)	Reward Quantity	Total Reward Value (VND)
1 <sup>st</sup> Prize	Player with the highest cumulative points in the whole program	eVoucher Got It	3,000,000	01	3,000,000
2 <sup>nd</sup> Prize	Player with the 2 <sup>nd</sup> highest cumulative points in the whole program	eVoucher Got It	2,000,000	01	2,000,000
3 <sup>rd</sup> Prize	Player with the 3 <sup>rd</sup> to 10 <sup>th</sup> highest cumulative points in the whole program	eVoucher Got It	500,000	08	4,000,000
<b>Total</b>				<b>10</b>	<b>9,000,000</b>

Total reward value of the Campaign: VND 96,600,000 (Ninety six million, six hundred thousand dong), not included VAT.

#### 5. Detailed regulations:

##### 5.1. Target customers:

Applicable to individual customers of the Bank, including The Bank's staff.

##### 5.2. Campaign scheme and prizes:

###### 5.2.1. How to join the Campaign:

Step 01: Install or update the latest SOL app version;

Step 02: Access the Campaign banner on the SOL app's home page, or access the "Games" section, then click on the Campaign banner to participate in the game.

Customers who log in daily: Receive 03 flipping turns/day. The flipping turns can be accumulated to the next day if not used up on the previous day.

###### 5.2.2. Campaign scheme:

Scheme	Scoring method
<p>Player flips the cards to find matching pairs within limited time and numbers of flipping turns as follows:</p> <ul style="list-style-type: none"> <li>- Time: 30 seconds/game</li> <li>- Number of flipping turns: 30 turns/game</li> </ul> <p>There are 03 levels to conquer. Including:</p> <ul style="list-style-type: none"> <li>- Level 01: 06 pairs of cards</li> <li>- Cấp độ 02: 08 pairs of cards</li> <li>- Cấp độ 03: 08 pairs of cards</li> </ul>	<p>The fewer flips and the shorter time player uses in the game, the higher bonus score! Details as follows:</p> <ul style="list-style-type: none"> <li>- Each pair of correct flip cards: + 05 points</li> <li>- Per second remaining/playing turn: + 01 point/second</li> </ul> <p><i>For example: The player correctly flips all 06 pairs (level 01) in 20 seconds =&gt; The player has <math>06 \times 05 + 10 \times 01 = 40</math> points.</i></p>

	<p>The number of accumulated points needed to pass each level:</p> <ul style="list-style-type: none"> <li>- Level 01: 1,000 points</li> <li>- Level 02: 2,500 points</li> <li>- Level 03: 5,000 points</li> </ul> <p>After accumulating enough points to pass Level 03, players can continue to play and accumulate more points to compete for the Final Prize.</p>
--	---

### 5.2.3. Prizes & Conditions:

#### Weekly Prize:

Reward Type	Condition	Reward Details	Reward Value (VND)	Reward Quantity/Week	No. of week	Total Reward Value (VND)
1 <sup>st</sup> Prize	Players achieving the highest accumulated points of the week	eVoucher Got It	500,000	01	12	6,000,000
2 <sup>nd</sup> Prize	Players achieving the 2 <sup>nd</sup> highest accumulated points of the week	eVoucher Got It	400,000	01	12	4,800,000
3 <sup>rd</sup> Prize	Players achieving the 3 <sup>rd</sup> to 10 <sup>th</sup> highest accumulated points of the week	eVoucher Got It	300,000	08	12	28,800,000
Consolation Prize	Players achieving the 11 <sup>th</sup> to 20 <sup>th</sup> highest accumulated points of the week	eVoucher Got It	200,000	10	12	24,000,000
<b>Total</b>				<b>20</b>		<b>63,600,000</b>

\* Notes:

- The number of points determined to rank the winning prize for each week is the accumulated points starting from 0:00 Monday to 23:59 Sunday of that week;
- Points accumulated from the previous week will not be accumulated to rank for the next week;
- Each customer can only receive a maximum of 01 weekly prize/week, and a maximum of 12 weekly prizes during the program period;
- In case there are 02 or more customers achieving the same number of points for consideration, the customer who is the earliest person to achieve the number of points for consideration will be given priority to receive the prize.

#### Level Up Prize:

Reward Type	Condition	Reward Details	Reward Value (VND)	Reward Quantity	Total Reward Value (VND)
Reward 01	Top 30 first players passing level 01	eVoucher Got It	100,000	30	3,000,000

Reward 02	Top 30 first players passing level 02	eVoucher Got It	200,000	30	6,000,000
Reward 03	Top 30 first players passing level 03	eVoucher Got It	500,000	30	15,000,000
<b>Total</b>				<b>90</b>	<b>24,000,000</b>

\* Notes:

- Points for calculating the Level Up Prize are points accumulated throughout the program period;
- Each customer can only receive a maximum of 01 prize/prize type of the Level Up Prize, and a maximum of 03 prize types of the Level Up Prize during the campaign period;
- In case there are 02 or more customers achieving the same number of points for consideration, the customer who is the earliest person to achieve the number of points for consideration will be given priority to receive the prize.

#### Final Prize:

Reward Type	Condition	Reward Details	Reward Value (VND)	Reward Quantity	Total Reward Value (VND)
1 <sup>st</sup> Prize	Player with the highest cumulative points in the whole program	eVoucher Got It	3,000,000	01	3,000,000
2 <sup>nd</sup> Prize	Player with the 2 <sup>nd</sup> highest cumulative points in the whole program	eVoucher Got It	2,000,000	01	2,000,000
3 <sup>rd</sup> Prize	Player with the 3 <sup>rd</sup> to 10 <sup>th</sup> highest cumulative points in the whole program	eVoucher Got It	500,000	08	4,000,000
<b>Total</b>				<b>10</b>	<b>9,000,000</b>

\* Notes:

- The points to calculate the Final Award are the points accumulated throughout the Campaign period;
- Each customer can only receive a maximum of 01 Final Prize;
- In case there are 02 or more customers achieving the same number of points for consideration, the customer who is the earliest person to achieve the number of points for consideration will be given priority to receive the prize.

#### **6. Announcement of winning prizes:**

Within a maximum of three (03) working days after the results of each prize type are announced, the system will notify the results and send rewards to winning customers right on SOL app, and send notification SMS from the identification number "ShinhanBank" to the Customer who wins one of the Program's prizes. The message content will include the type of prize the Customer receives and how the Customer can access the prize on SOL app.

#### **7. Award procedure:**

- Method of awarding rewards: The Campaign pays rewards into the "Reward" section on SOL app. Customers log in and access the "Games" button to access the "Reward" section on the SOL app to receive the rewards. Customers do not have to carry out any procedures to receive rewards.
- Responsibility of winning customers for irregular income tax: Customers are responsible for paying irregular income tax in accordance with current Vietnamese law.

#### **8. Contact for queries:**

For details of the Campaign, please contact the nearest branches/transaction offices of The Bank or call Contact Center at **1900 1577**.

#### **9. Responsibility for information disclosure:**

- Regulations in publicly announcing the details of the promotion program rules: The Bank is responsible for fully announcing the details of the Program terms and conditions at the Bank's branches and transaction offices and on the Bank's website <https://shinhan.com.vn>
- Regulations on responsibility in announcing the winning results: The Bank is responsible for notifying the full list of winners on the Bank's website <https://shinhan.com.vn>

#### **10. Other regulations:**

- The Campaign can be applied in conjunction with other campaigns or promotions;
- By participating in this Campaign, the Customer agrees to give the Bank the right to use and share with third parties the customer's information and images for purposes related to the Campaign;
- By participating in this Campaign, customers acknowledge that they clearly understand and agree to comply with all terms and conditions specified in the Terms and Conditions of this Campaign and adjustments (if any), and other relevant provisions of Law;
- In case of any dispute related to this Campaign, The Bank is responsible for directly settling the dispute in accordance with the laws;
- The Bank reserves the right to refuse the application of the Campaign, as well as to refuse to reward to customers if The Bank considers there is any invalid or any doubt or any fraud transactions or any breached relevant terms and conditions to the Campaign;
- All general terms and conditions related to the products and services of The Bank (as amended, replenished and/or replaced from time to time) will be applied concurrently;
- Should any complaints arise, please contact the Bank no later than December 21<sup>st</sup>, 2023 to be resolved. The bank will not assist in resolving complaints (if any) after this time;
- All The Bank's decisions relating to this promotion are final, official, and not reported in the press.

End.