

## Terms and Conditions for “ENJOY SOL – GET MILLION DONG CASHBACK ” campaign

“ENJOY SOL – GET MILLION DONG CASHBACK” campaign (“**Campaign**”) is applicable for eligible Customers of Shinhan Bank Vietnam Limited (“**The Bank**”) with the following terms and conditions:

### 1. Campaign period and location

Campaign period: The campaign starts from 01<sup>st</sup> October 2022 (start date) to 31<sup>st</sup> October 2022 (end date), both days are included.

Location: Nationwide

### 2. Promotion type

Cashback to Demand Deposit Account of eligible Customers in The Bank

### 3. Prize scheme

Reward Type	Condition	Reward Value (VND)
Login	Customers log in Internet Banking/SOL Mobile Banking and have special login order as listed in Article 4.2 in campaign period will receive cashback	1,000,000

Detail and regulations of campaign as listed in Article 4.2.

Each eligible Customer could only receive 01 (one) reward type during the Campaign period.

Total reward value of the Campaign: VND 62,000,000 (Sixty two millions VND) included VAT.

### 4. Details and regulations

#### 4.1. Eligible Customers

The Campaign is applied to individual Customers, including new Customers and existing Customers:

- Existing Customers are customers who used products or services of The Bank before the campaign period.
- New Customers are customers who successfully register to use products or services the first time with The Bank during the campaign period.

#### 4.2. Campaign Terms and Conditions

Customers, who meet the condition as mentioned in 4.1 article, log in to Internet Banking/SOL Mobile Banking and have special order login as listed below in campaign period will receive cashback worth VND 1,000,000

<b>SPECIAL LOG IN ORDER</b>						
1	1,000	10,000	100,000	200,000	300,000	400,000
10	2,000	20,000	110,000	210,000	310,000	410,000
100	3,000	30,000	120,000	220,000	320,000	420,000
	4,000	40,000	130,000	230,000	330,000	430,000
	5,000	50,000	140,000	240,000	340,000	440,000
	6,000	60,000	150,000	250,000	350,000	450,000
	7,000	70,000	160,000	260,000	360,000	460,000
	8,000	80,000	170,000	270,000	370,000	470,000
	9,000	90,000	180,000	280,000	380,000	480,000
			190,000	290,000	390,000	490,000
						500,000

Note: The first time login of Customers on Internet Banking/SOL Mobile Banking in campaign period will be counted as login order to identify eligible Customers.

#### **5. Reward granting**

Eligible Customers will receive cashback to their Demand Deposit Account within 15 (fifteen) working days after the end date of the Campaign.

#### **6. Requirements on evidence to identity qualified Customers**

The Bank will base on time of successful login during the Campaign period to identify the eligible Customers.

#### **7. Winning notification**

Winning Customers list will be published on The Bank's website at (<https://shinhan.com.vn/en>) within 15 (fifteen) working days after end date of the Campaign. The winning Customers list will include:

- Customers' full name
- Phone numbers (only display the first 03 digits and last 03 digits, for example "093xxxx011")
- Reward value

#### **8. FAQ for the Campaign**

For details of the Campaign, please contact the nearest Branches/Transaction Offices of The Bank or call Contact Center at **1900 1577**.

#### **9. Other regulations:**

- The campaign is not applied to The Bank's employees.
- The campaign can be applied in conjunction with other campaigns or promotions.

- At the result consolidation and reward period as mentioned in Article 5.
  - Customers must have at least 01 Demand Deposit Account by VND currency opened by the Bank with normal status.
  - In case Customers do not have Demand Deposit Account by VND currency opened by the Bank or it is at close or dormant status, the reward will be transferred to the next eligible Customers.
- The Bank is not responsible if Customers cannot receive related promotion campaign information via SMS/Email due to the incorrect or non-updated phone numbers/email address registered with The Bank.
- The Bank reserves the right to refuse the application of the Campaign, as well as to refuse to reward to Customers if The Bank considers there is any invalid or any doubt or any fraud transactions or any breached relevant terms and conditions to the Campaign.
- All general terms and conditions related to the products and services of The Bank (as amended, replenished and/or replaced from time to time) will be applied concurrently.
- The winning Customers are responsible for personal income tax (declaration and payment) and all costs incurred related to receiving rewards of the Campaign (commute...) if any, in accordance with the local law requires.
- Customer who joining campaign agree that the Bank is entitled to use information and images of the winning Customers for the purpose of advertising or any other purposes of this Campaign.
- The campaign may end before the due date if being out of reward without announcement in advance.
- In case of any dispute related to this Campaign, The Bank is responsible for directly settling the dispute in accordance with the laws.