

Terms and Conditions for “ONLINE WITH SOL THEN FLY WITH BAMBOO” campaign

“ONLINE WITH SOL THEN FLY WITH BAMBOO” campaign (“**Campaign**”) is applicable for eligible Customers of Shinhan Bank Vietnam Limited (“**The Bank**”) with the following terms and conditions:

1. Campaign period and location

Campaign period: The campaign starts from 26th November 2022 (start date) to 07th December 2022 (end date), both days are included.

Only Dong Nai is applied from 19th November 2022 to 30th December 2022 (both days are included).

Location: Ha Noi, Bac Ninh, Binh Duong, Hai Phong, Thai Nguyen, Vinh Phuc, Da Nang, Ha Nam, Can Tho, Ba Ria – Vung Tau, Dong Nai.

2. Promotion type

Give promotion code of Bamboo Airways (“**Promotion code**”) to eligible Customers in The Bank.

3. Prize scheme

Reward Type	Condition	Reward	Quantity	Reward value (VND)	Total reward value (VND)
Reward 1 – Promotion code for domestic flight route	Customers log in Internet Banking/Mobile Banking SOL from 26 th November 2022 to 30 th November 2022 (from 19 th November 2022 to 25 th	Promotion code for 5% sale off for domestic flight route (Economy Saver class), maximum VND 200,000	300	200,000	60,000,000

	November 2022 for Dong Nai)				
Reward 2 – Promotion code for domestic flight route	Customers log in Internet Banking/Mobile Banking SOL from 26 th November 2022 to 30 th November 2022 (from 19 th November 2022 to 25 th November 2022 for Dong Nai) and register member of Bamboo Airways Club	Give 300 points BBC (“Bamboo Club”) and promotion code for 20% sale off (Business Flex/Smart class) and 15% (Econoy SaverMax/Economy Saver class) for domestic flight route, maximum VND 5,000,000	1,000	5,000,000	5,000,000,000
Reward 3 – Promotion code for flight route to Korea	Customers log in Internet Banking/Mobile Banking SOL from 01 st December 2022 to 07 th December 2022 (from 25 th November 2022 to 30 th November	Promotion code for 10% sale off (Economy Saver class) for flight route to Korea, maximum VND 1,500,000	800	1,500,000	1,200,000,000

	2022 for Dong Nai)				
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Detail and regulations of campaign as listed in Article 4.

Total reward value of the Campaign: VND 6,260,000,000 (Six billions two hundred sixty millions VND) included VAT.

4. Details and regulations

4.1. Eligible Customers

The Campaign is applied to individual Customers, including new Customers and existing Customers:

- Existing Customers are customers who used products or services of The Bank before the campaign period.
- New Customers are customers who successfully register to use products or services the first time with The Bank during the campaign period.

4.2. Campaign Terms and Conditions

4.2.1. For domestic flight route

❖ Reward 1 - Promotion code for domestic flight route

300 first customers, who meet the condition as mentioned in 4.1 article, log in to Internet Banking/SOL Mobile Banking from 26th November 2022 to 30th November 2022 (from 19th November 2022 to 25th November 2022 for Dong Nai) will receive 5% discount on Economy Saver class.

❖ Reward 2 - Discount code for domestic flight route

1000 first customers, who meet the condition as mentioned in 4.1 article, log in Internet Banking/SOL Mobile Banking from 26th November 2022 to 30th November 2022 (from 19th November 2022 to 25th November 2022 for Dong Nai) and register member of Bamboo Club (BBC) successfully according to Bamboo's condition at link: <https://enrollment.bambooairways.com/register?enrolmentSourceCode=SHINHANBA NK&enrolmentTypeMember=NHOM1> will receive 300 points BBC and 15% discount on Economy SaverMax/Economy Saver class or 20% for Business Flex/Smart class.

Terms and conditions for using promotion code:

- **Applicable flight routes:** All domestic routes opened for sale by Bamboo Airways
 - **Excluded routes:** Routes from/to Con Dao and Ha Noi (HAN) – Sai Gon (SGN)
 - **Applicable flight time:** From the program launch date to the end of March 26th, 2023
 - **Excluded flight time:** Holidays, New Year and Lunar New Year (from 29th December 2022 to 7th February 2023)
 - **Applicable sales channels:**
 - **At Bamboo Airways' website:** <https://www.bambooairways.com/vn-en>
 - **At Bamboo Airways' official mobile app:** Bamboo Airways
 - **Time to use the code:** Apply until the end of December 16th, 2022
 - **Maximum number of guests/ticket booking:** Maximum 3 guests/ticket booking
 - Percentage discount applies to base fare only, not applicable to taxes, fees and surcharges
 - Promotion code is not exchangeable for cash or other gifts
 - Promotion code is valid for one-time use
- *Note:** In all cases of making payment and ticketing after the valid date of the promotion code, the offer will not be applied and the price may be higher.

4.2.2. For flight route to Korea

❖ Reward 3 - Promotion code for flight route to Korea

800 first customers, who meet the condition as mentioned in 4.1 article, log in to Internet Banking/SOL Mobile Banking from 01st December 2022 to 07th December 2022 (from 25th November 2022 to 30th November 2022 for Dong Nai) will receive 10% discount on Economy Saver class for flight to Korea (Incheon).

Terms and conditions for using promotion code:

- **Applicable flight route:** Going from Vietnam to Korea (Incheon)
- **Trip type:** One way or Round trip
- **Applicable flight time:** From the program launch date to the end of March 26th, 2023

- **Excluded flight time:** Holidays, New Year and Lunar New Year (28/12/2022 -> 28/02/2023)
 - **Applicable sales channel:** Official website and mobile application of Bamboo Airways (BAV)
 - **At Bamboo Airways' website:** <https://www.bambooairways.com/vn-en>
 - **At Bamboo Airways' official mobile app:** Bamboo Airways
 - **Time to use the code:** Apply until the end of December 16th, 2022
 - **Maximum number of guests/ticket booking:** Maximum 3 guests/ticket booking
 - Percentage discount applies to base fare only, not applicable to taxes, fees and surcharges
 - Promotion code is not exchangeable for cash or other gifts
 - Promotion code is valid for one-time use
- *Note: In all cases of making payment and ticketing after the valid date of the promotion code, the offer will not be applied and the price may be higher.

5. Reward granting

Eligible Customers will receive promotion code via SMS customers registered for Internet Banking/Mobile Banking SOL of the Bank with 15 (fifteen) working days after ending promotion.

6. Requirements on evidence to identity qualified Customers

The Bank will base on time of successful login during the Campaign period to identify the eligible Customers.

7. Winning notification

Winning Customers list will be published on The Bank's website at (<https://shinhan.com.vn/en>) within 15 (fifteen) working days after end date of the Campaign. The winning Customers list will include:

- Customers' full name
- Phone numbers (only display the first 03 digits and last 03 digits, for example "093xxxx011")

- Reward type
- Reward value

8. FAQ for the Campaign

For details of the Campaign, please contact the nearest Branches/Transaction Offices of The Bank or call Contact Center at **1900 1577**.

9. Other regulations

- The campaign is not applied to The Bank's employees.
- The campaign can be applied in conjunction with other campaigns or promotions.
- The Bank is not responsible if Customers cannot receive related promotion campaign information via SMS/Email due to the incorrect or non-updated phone numbers/email address registered with The Bank.
- The Bank reserves the right to refuse the application of the Campaign, as well as to refuse to reward to Customers if The Bank considers there is any invalid or any doubt or any fraud transactions or any breached relevant terms and conditions to the Campaign.
- The Bank is not the provider of the promotion codes used as prizes of the Program. In case of any questions or complaints when using the promotion code, the customer should contact the supplier directly, the Bank is not responsible for these questions and complaints.
- All general terms and conditions related to the products and services of The Bank (as amended, replenished and/or replaced from time to time) will be applied concurrently.
- The winning Customers are responsible for personal income tax (declaration and payment) and all costs incurred related to receiving rewards of the Campaign (commute...) if any, in accordance with the local law requires.
- Customer who joining campaign agree that the Bank is entitled to use information and images of the winning Customers for the purpose of advertising or any other purposes of this Campaign.

- Customer who joining campaign agree that the Bank is entitled to share information with Bamboo Airways for the purpose of operating the campaign
- The campaign may end before the due date if being out of reward without announcement in advance.
- In case of any dispute related to this Campaign, The Bank is responsible for directly settling the dispute in accordance with the laws.