

Terms and Conditions for “Enjoy SOL to get VND 50,000” campaign

“Enjoy SOL to get VND 50,000” campaign (“**Campaign**”) is applicable for customers of Shinhan Bank Vietnam Limited (“**The Bank**”) with the following terms and conditions:

1. Campaign period and location

Campaign period: The campaign starts from 08/09/2021 (start date) to 30/09/2021 (end date), both days are included.

Location: Nationwide

2. Promotion type

Cashback to eligible customers.

3. Prize scheme

Condition	Description	Reward	Quantity
Make debit transaction	Make 01 valid debit transaction with the required minimum amount of VND 100,000 (except top-up e-wallet and fund transfers)	Cashback VND 50,000	1,900

Total prize value of the Campaign: VND 95,000,000 (ninety-five million VND) including VAT.

4. Details and regulations

4.1. Eligible customers:

The Campaign is applied to individual customers satisfied the following conditions:

Individual customers who have not logged in Internet Banking/SOL Mobile Banking from 01st July 2021 to 22nd August 2021.

Note: Individual customers includes new customers and existing customers

New customers	Existing customers
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<p>Open Shinhan account and register Internet Banking/SOL Mobile Banking during the campaign</p>	<ul style="list-style-type: none"> - Registered Internet Banking/SOL Mobile Banking and have not logged in Internet Banking/SOL Mobile Banking from 01st July 2021 to 22nd August 2021. - No Internet Banking/SOL Mobile Banking registration before the campaign duration.
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4.2. Campaign Terms and Conditions

The first 1,900 eligible customers who log in Internet Banking/SOL Mobile Banking and make at least 01 debit transaction from VND 100,000 will be get cashback VND 50,000.

Valid debit transactions made via SOL Mobile Banking/Internet Banking and in VND shall include:

- Money transfer to account/card (exclude fund transfers)
- Money transfer by phone number
- Money transfer as gift
- Automatic money transfer
- Bill payment
- Top up mobile

5. Reward granting

The Bank will announce eligible customers on website. Then, cashback money will be sent to eligible customers via their Shinhan Bank accounts used to make eligible debit transactions, within 15 (fifteen) working days.

6. Requirements on evidence to identity qualified customers

The Bank will base on time of successful transactions during the Campaign period to identify the eligible customers. This promotion is not applicable for cancelled, pending or incomplete transactions.

7. Winning notification:

Winning customers list will be published on The Bank's website at (<https://shinhan.com.vn/en>) within 10 (ten) working days after ending Campaign. The winning customers list will include:

- Customers' full names
- Phone numbers (only display the first 3 digits and last 3 digits, for example "090xxxx511")
- Successful transaction dates
- Prize value

8. FAQ for the Campaign:

For details of the Campaign, please contact the nearest branches/transaction offices of The Bank or call Contact Center at **1900 1577**.

9. Other regulations:

- The campaign is not applied to The Bank's employees
- The Bank is not responsible if customers can't receive email or SMS due to the incorrect or non-updated email addresses or phone numbers registered with The Bank.
- The Bank reserves the right to refuse the application of the Campaign, as well as to refuse to reward to customers if The Bank considers there is any invalid or any doubt or any fraud transactions or any breached relevant terms and conditions to the Campaign.
- All general terms and conditions related to the products and services of The Bank (as amended, replenished and/or replaced from time to time) will be applied concurrently.
- The winning customers are responsible for personal income tax and all costs incurred related to receiving rewards of the Campaign (commute...) if any, in accordance with the local law requires.
- The Bank is entitled to use information and images of the winning customers for the purpose of advertising or any other purposes of this Campaign.
- The campaign may end before the due date if being out of e-vouchers without announcement in advance.
- In case of any dispute related to this Campaign, The Bank is responsible for directly settling the dispute in accordance with the laws.