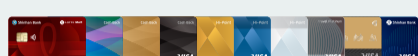
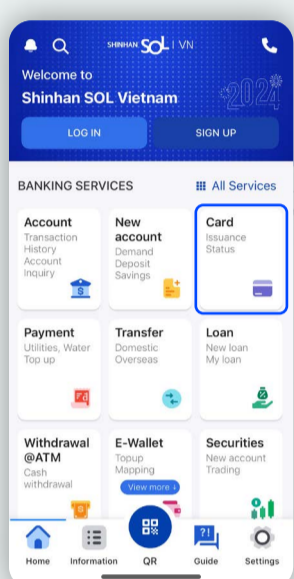




GUIDELINE FOR AUTO DEBIT SERVICE ON SHINHAN CONSUMER CREDIT CARDS ON SHINHAN SOL VIETNAM APP

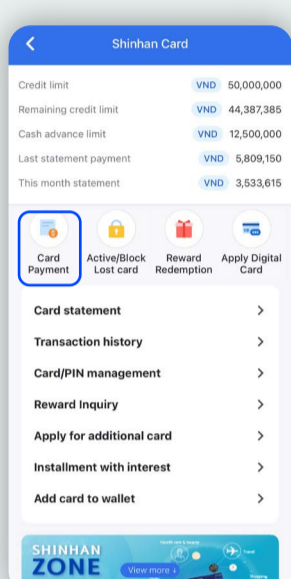


Register for/Modify the Auto debit service on credit cards



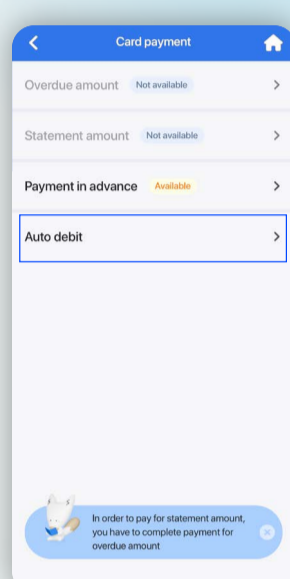
1

Log in > Select **Card**



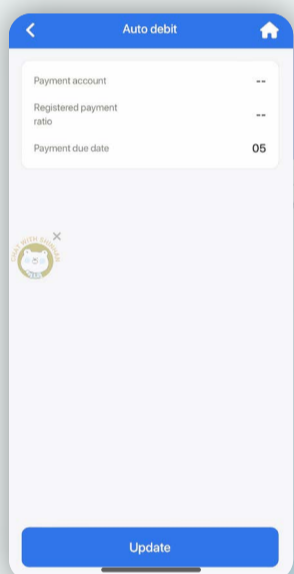
2

Select **Card payment**



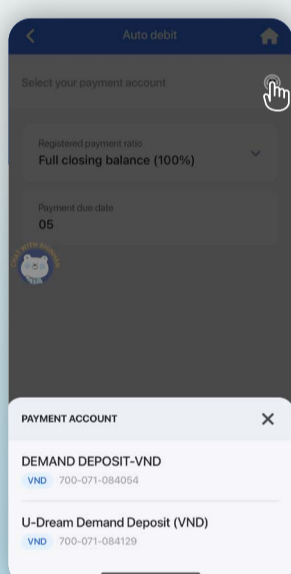
3

Select **Auto debit**



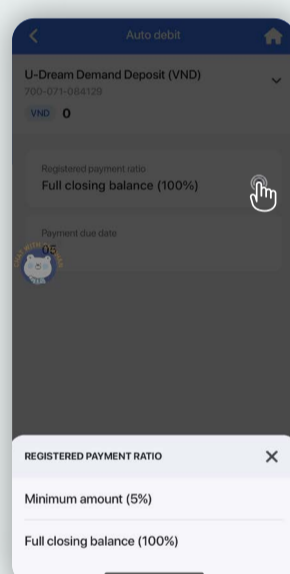
4

Select **Update**



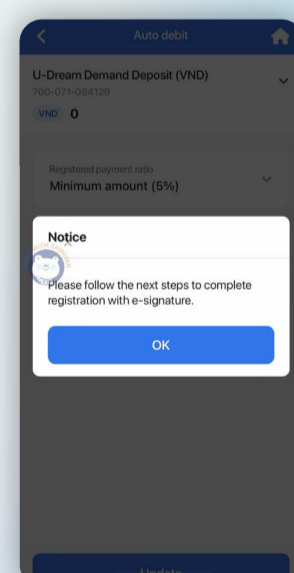
5

Select a **Payment account**



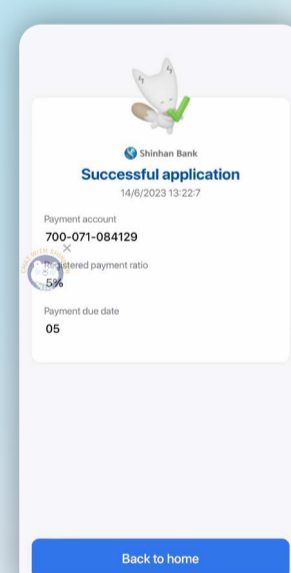
6

Select a **Payment ratio**



7

Select **OK** to continue and follow the next steps to complete the process with e-signature



8

Confirmation for **successful application**

NOTES:

- In case of modification, the previously registered information of Auto debit service will be displayed at Step 04.
- For customers who did not conduct a video call when opening an **online demand deposit account** on Shinhan SOL Vietnam app via eKYC process, the monthly limit of this account is maximum VND100 million. Kindly notice to avoid a failed auto debit transaction due to exceeding account balance or transaction limit.
- To modify the payment due date or to cancel Auto debit service on credit cards, please visit your nearest Shinhan branch/transaction office for prompt support.
- Registration for/Modification of Auto debit service on Shinhan SOL Vietnam app is only available during business hours.