

Terms and Conditions Malaysia Airlines Promotion with Shinhan Bank Vietnam (“Campaign”)

1. Campaign Period:

- 1.1 Malaysia Airlines Promotion with Shinhan Bank Vietnam (“**Campaign**”) is jointly organized by Shinhan Bank Vietnam (“**SHBVN**”) and Malaysia Airlines Berhad (“**MAB**”) which will commence from 15 Apr 2023 – 15 Jul 2023 (“**Campaign Period**”).
- 1.2 By participating in this Campaign, you agree to be bound by all the terms and conditions below (“**Terms and Conditions**”).

2. Eligibility:

- 2.1 The Campaign is exclusively open to all *International Credit Cards/Debit Cards/Corporate Cards issued by Shinhan Bank Vietnam (“Eligible Cardholders”)*.

3. Qualifying Conditions:

- 3.1 Eligible Cardholders are required to purchase flight tickets with Malaysia Airlines as per criteria below in order to enjoy the promotion:

Sale Period	Travel Period	Discount	Promo Code
15 Apr 2023 – 15 July 2023	15 Apr 2023 – 14 Dec 2023	Up to 15% OFF	MHSHBVN23

- 3.2 Bookings can be made via Malaysia Airlines website link <https://www.malaysiaairlines.com/vn/en/campaign/great-deals-great-adventures.html>
- 3.3 Promo code ‘MHSHBVN23’ (case sensitive) must be entered before flight search and payment must be made with SHINHAN BANK VIETNAM CARDS in order to enjoy the discounted airfare.
- 3.4 Promotion is valid for all cabin classes except Economy Promo, Business Class Promo and Business Suite Promo. This promotion only applicable for Malaysia Airlines operated flights.
- 3.5 Sale period is from 15 Apr 2023 until 15 Jul 2023 and travel period is from 15 Apr 2023 until 14 Dec 2023.
- 3.6 Promotion is valid to all Malaysia Airlines-operated flights that depart from departures in Vietnam (Hanoi & Ho Chi Minh city) only and is valid to all Malaysia Airlines-operated destinations.

- 3.7 The discount promo is not applicable with other promo codes or MHEXplorer special fares, MHBiz Travel, MHBiz Pro specials and is not valid for bookings made via travel agencies or Malaysia Airlines call center.
- 3.8 Promotion is applicable to airfare only and does not apply to fuel surcharge and government and airports taxes/levies.
- 3.9 Ticket(s) with special discount level are subject to seats availability, cabin class and destinations on each flight.
- 3.10 Only limited seats are available, and promotion may not be valid every day or for all flights throughout the travel period and is subject to availability. Stopover flights are also not permitted.
- 3.11 Malaysia Airlines' policies, rules & regulations which include the [General Conditions of Carriage for Passengers and Baggage](#) shall apply. More details are available on [Malaysia Airlines' Official Website](#).

4. Other Terms & Conditions:

- 4.1 The discount is not transferable to any third party, non-negotiable, no cash alternatives, no refund will be offered in lieu of the discount and non-exchangeable for other redemption item(s).
- 4.2 SHBVN and/or Malaysia Airlines shall have the sole and absolute discretion to vary the date and the frequency of crediting the discount. The discount may be withdrawn or cancelled by SHBVN and/or Malaysia Airlines at its sole and absolute discretion if any purchase made by the Eligible Cardholder under this Campaign is void, cancelled and/or fraudulent.
- 4.3 The Eligible Cardholder agrees to be bound by these Terms and Conditions stated herein and SHBVN and/or Malaysia Airlines reserves the absolute right and discretion to suspend and/or terminate the Campaign or vary the Terms and Conditions of the Campaign without stating any reasons to the Eligible Cardholders.
- 4.4 SHBVN and/or Malaysia Airlines shall not be liable for any failure or delay in the transmission of evidence of sales transactions by VISA International Incorporated, MasterCard International Incorporated, merchant establishments, postal or telecommunication authorities or any other party which may result in the Eligible Cardholders being omitted from the fulfillment process.
- 4.5 SHBVN and/or Malaysia Airlines reserves the rights to withdraw, cancel, suspend, extend, or terminate this Campaign earlier in whole or in part, or to vary, delete or add

to any of these Terms and Conditions at any time at its absolute discretion. For the avoidance of doubt, any such cancellation, termination, or suspension by SHBVN and/or Malaysia Airlines shall not entitle the Eligible Customer to any claim or compensation against SHBVN and/or Malaysia Airlines for any and all loss or damage suffered or incurred by the Eligible Cardholders whether as a direct or indirect result of the act of cancellation, termination, or suspension.

- 4.6 SHBVN's and/or Malaysia Airlines' decision on all matters relating to the promotion will be final and binding on all Eligible Cardholders. No further correspondence or attempts to dispute such decisions will be considered by SHBVN and/or Malaysia Airlines.
- 4.7 SHBVN and/or Malaysia Airlines reserves the right to disqualify the Eligible Cardholders from receiving the discount in the event the Eligible Cardholders do not comply with any of these Terms and Conditions or has committed fraudulent or wrongful acts in relation to their VIB card and / or any transactions made thereof.
- 4.8 SHBVN and/or Malaysia Airlines shall not be liable in any way whatsoever, for any event arising from any act of God, war, riot, strike, lockout, industrial action, fire, flood, drought, storm, technical or system failures of any kind, unauthorized human intervention and electronic or human error in the administration and processing of the discount.