

TERMS AND CONDITIONS OF PROMOTION

Pay Your Bills – Enjoy Cashback

- 1. Promotional period:** 11th May 2026 – 11th Jun 2026
- 2. Eligible customers:**
 - Primary cardholders of 01 (one) of the following Shinhan credit cards:
 - Shinhan Visa Classic/Gold/Platinum Cashback/Hi-Point/Consumer credit card
 - Shinhan Visa credit E-card
 - Shinhan Visa Travel Platinum credit card
 - Shinhan Visa Signature credit card
 - Visa Platinum PWM credit card
 - Visa International Shinhan – Lotte Mart credit card
 - Korean Air – Shinhan consumer credit card
 - Baemin – Shinhan credit card
 - Tiki – Shinhan Classic/Platinum credit card
 - 365 Cashback Platinum credit card
 - Shinhan Business Owner credit card
 - Shinhan Supreme credit card
 - Send a SMS to register to participate in this promotion according to the provisions of Article 4.
- 3. Detailed offer:**
 - Get VND 50,000 cashback for bill payment transactions from VND 500,000 on eligible Shinhan credit cards occurred earliest during the promotional period. Total prizes: 3,000
 - The offer is applicable to electricity, water, internet, landline, post-paid mobile, and cable TV bills.
 - Payment channel: Internet Banking and Shinhan SOL Vietnam app

4. How to join:

- Send a SMS using the registered mobile phone number with Shinhan according to the syntax:

SHINHAN<space>**DN** and send to **6089**

- Registration SMS can be sent before or during the promotional period.
- Each customer can send multiple SMS, before or after making transaction. The last SMS sent on 11th Jun 2026 will determine the registration.

5. Qualified transactions:

- 5.1 Qualified transactions are bill payment transactions of Shinhan credit cards mentioned in Clause (2) via Internet Banking or Shinhan SOL Vietnam app.
- 5.2 Qualified transactions are calculated based on transaction date and must be acquired to Shinhan's system no later than 18th Jun 2026.
- 5.3 Transactions completed during the spending period but not posted on Shinhan's system by the due date will not be eligible irrespective of whether or not cardholders receive the SMS notification about the transaction completion.

6. Reward terms and conditions:

- 6.1 Transactions made by Supplementary cardholders will be counted under Primary cardholders.
- 6.2 Each cardholder will be rewarded once during the promotion.
- 6.3 In case there are many cardholders who have qualified transactions on the same day, the offer will be applied to the cardholders with the highest to lowest transaction amount until the budget is exhausted.
- 6.4 Prize will be rewarded to the credit card that cardholders used to make transactions.
- 6.5 Winning cardholders will receive a reward notification no later than 18th Jul 2026.

6.6 Eligible cardholders can be disqualified from the promotion in the event that their Shinhan credit card becomes delinquent, fraudulent, cancelled, blocked or terminated within the promotion period and reward period.

7. Other terms and conditions:

7.1 For any disputes or questions arising about this promotion, please contact us by 31st Aug 2026. After this deadline, Shinhan is not responsible for resolving complaints.

➤ Hotline for Standard customers: **19001577**

➤ Hotline for PWM customers: **1800 5999 26**

7.2 Shinhan is not responsible for non-delivery of the notification SMS/email in case that the cardholder's email/mobile phone number registration with Shinhan is incorrect or not updated.

7.3 To the fullest extent permitted by laws, Shinhan reserves the right to determine which transaction is eligible.

7.4 Shinhan reserves the right to determine whether this promotion may be combined with other ongoing promotions during the same period.

7.5 Shinhan reserves the right to refuse the application of the promotion, refuse to reward any customer that Shinhan considers to be invalid, unclear or incomplete any of the promotion's terms and conditions.

7.6 Shinhan is permitted to use images, materials and other information related to the winners for the purpose of advertising, promotions and other media at Shinhan without paying any additional costs or any award for recipients.

7.7 Shinhan might contact cardholders via registered mobile phone number / email to verify information and require additional documents if necessary.

7.8 Cardholders shall bear all costs incurred (if any) related to receiving gift / service from the promotion including personal income tax (if any).

7.9 In case of our reasonable discretion, Shinhan reserves the right to replace the gift corresponding to each product with another promotional items of equivalent value, but should not exceeding the value indicated in Article 3 of these terms and conditions in any case.

- 7.10 To the fullest extent permitted by laws, Shinhan reserves the right to terminate, change or otherwise deal with the promotion at any time deemed appropriate upon 3-day prior notice at Shinhan' branches/offices and/or on its website.
- 7.11 The decisions of Shinhan on all matters relating to the promotion are final, conclusive and binding and no correspondence will be entertained.
- 7.12 By participating the promotion, cardholders agree to accept the terms and conditions mentioned.