

Contact for media

Ms. Dinh Doan Sao Kim – Public Relations Manager

Phone: (84-28) 3828 7900 – Ext: 266

Email: saokim@shinhan.comkimdin.shb@gmail.com**PRESS RELEASE****SHINHAN BANK PROVIDES PERSONAL TAX PAYMENT SERVICES DIRECTLY AT THE COUNTER**

Ho Chi Minh City, March 6th, 2023 – With the aim of bringing to customers a variety of options for tax finalization that is safe, quick and simple, Shinhan Bank Vietnam Ltd ("Shinhan Bank") has introduced the personal tax payment service at the counter, which is available at all Shinhan Bank branches and transaction offices nationwide.

Previously, in September 2022, Shinhan Bank - the first foreign bank in Vietnam collaborated with the General Department of Taxation to offer personal tax and fee payment service via eTax Mobile application for mobile device platforms running iOS and Android operating systems. The service allows individual customers with tax identification numbers to pay personal income tax, registration tax on cars, motorbikes and so on conveniently through the eTax Mobile application. Customers simply need to download the eTax Mobile app, link their Shinhan Bank account, and pay taxes on the app.

Furthermore, in order to improve the convenience of online transactions, Shinhan Bank has recently launched a free domestic money transfer program for customers who register an account, open a card, or digital loan through the Shinhan SOL Vietnam application.

Shinhan SOL Vietnam Application, with a new, improved and user-friendly interface and regularly updated features, customers can actively make online transactions fast, securely, anywhere and at any time.

If customers have any questions that need support and answers, please contact the nearest branch/transaction office of Shinhan Bank or the Customer Service Center at **1900 1577**.

Customers who do not have a Shinhan Bank account should download the Shinhan SOL Vietnam app from Google Play (Android) or the App Store (iOS).

ABOUT SHINHAN BANK VIETNAM

Shinhan Bank Vietnam Limited (“Shinhan Bank”) is a subsidiary of Shinhan Bank Korea, an affiliate of Shinhan Financial Group (SFG). SFG is the leading financial holding company in Korea and listed to both Korea Exchange (KRX) and New York Stock Exchange (NYSE).

In Vietnam, Shinhan Bank’s history can be traced back to 1993 when Shinhan Bank first opened the representative office in Ho Chi Minh City. Over the history of over 29 years, Shinhan Bank has built a broad network expanding from the North, the Central and the South of Vietnam. Currently, Shinhan Bank has been offering a diversified portfolio of tailored corporate and consumer banking products and solutions.

Shinhan Bank was awarded the “Best Retail Foreign Bank in Vietnam 2020”, the “Best International Bank in Vietnam 2021 and 2022” by International Business Magazine; the “Best Foreign Digital Bank in Vietnam 2021 and 2022” by World Economic Magazine and the “Best Company To Work For In Asia” for four consecutive years (2019-2022) by HR Asia Publication.

For more information about Shinhan Bank Vietnam, please visit

Website: <https://shinhan.com.vn/>

Facebook: www.facebook.com/Shinhanbankvn/

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