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PRESS RELEASE

SHINHAN BANK VIETNAM LAUNCHES "SHINHAN PACKAGE" WITH OPTIMIZED BENEFITS FOR CUSTOMERS

Ho Chi Minh City, December 06th 2021 – Shinhan Bank Vietnam Ltd. ("Shinhan Bank Vietnam") has officially launched the "Shinhan Package" for individual customers, which bring optimal benefits when using Demand account, Debit/ATM card and Digital Banking Service.

With "Shinhan Package", customers will get an unlimited 1% cash-back on spending with VISA debit card, 1% off for unsecured loan with Payroll account, completely free online banking transactions and free account opening by mobile numbers format.

The "Shinhan Package" consists of two packages: S-Basic and S-Advance. S-Basic package includes Demand account, Internet Banking/ Mobile Banking SOL service and ATM card. Whereas, S-Advance package is an offer with Visa Debit card. (*)

Shinhan Bank also introduced the Shinhan My SOL International Debit card line in November, with a youthful design and exceptional utilities that are ideal for a modern and active lifestyle. Shinhan My SOL Debit Cardholders who register for the "Shinhan Package" can get unlimited 1% on all card spending. Furthermore, Shinhan points can be easily redeemed for cash. Cardholders can save up to 50% at Shinhan Bank's extensive affiliate network - Shinhan Zone - in the categories of F&B, leisure, travel, shopping, health, and beauty.

With eKYC technology that the bank has developed since the beginning of this year, customers can register to open Shinhan My SOL card online easily and quickly through Mobile Banking SOL application.

Shinhan Bank Vietnam's representative stated about the new "Shinhan Package": "In response to the trend of promoting non-cash payment and ensuring compliance with the 5K standard rule, particularly during the Covid-19 epidemic, Shinhan Bank always strives to provide customers with convenient and safe experiences of financial products and services. The Shinhan Package's introduction is no exception. We hope that this new product line, along with the online card opening service using eKYC technology on our Mobile Banking SOL app, will maximize the benefits and interesting experiences for customers."

Customers interested in the Shinhan Package and Shinhan My SOL Debit card of Shinhan Bank Vietnam should contact the nearest Shinhan Bank branch, call the Contact Center at 19001577, or visit website at <u>https://shinhan.com.vn/</u>

*Please click here to find Terms and Conditions

ABOUT SHINHAN BANK

Shinhan Bank Vietnam Limited ("Shinhan Bank") is a subsidiary of Shinhan Bank Korea, an affiliate of Shinhan Financial Group (SFG). SFG is the leading financial holding company in Korea and listed to both Korea Exchange (KRX) and New York Stock Exchange (NYSE).

In Vietnam, Shinhan Bank's history can be traced back to 1993 when Shinhan Bank first opened the representative office in Ho Chi Minh City. Over the history of over 28 years, Shinhan Bank has built a broad network expanding from the North, the Central and the South of Vietnam. Currently, Shinhan Bank has been offering a diversified portfolio of tailored corporate and consumer banking products and solutions.

Shinhan Bank was awarded the "Best Retail Foreign Bank in Vietnam 2020", the "Best Foreign Bank in Vietnam 2021", and the "Best Company To Work For In Asia" for three consecutive years by HR Asia publication.

For more information about Shinhan Bank Vietnam, please visit

Website: https://shinhan.com.vn/

Facebook: www.facebook.com/Shinhanbankvn/