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PRESS RELEASE

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SHINHAN BANK VIETNAM JOINS HANDS WITH THE COMMUNITY TO RECOVER FROM THE AFTERMATH OF TYPHOON BUALOI (TYPHOON NO. 10)

Ho Chi Minh City, October 28th, 2025 – In response to the devastating impacts of Typhoon No. 10 (Bualoi) in the Northern and North Central regions, Shinhan Bank Vietnam Limited ("Shinhan Bank") has promptly contributed VND 200 million to support the recovery efforts, following the call for assistance from the Central Committee of the Vietnam Fatherland Front.

Typhoon Bualoi, one of the strongest and most unpredictable storms of 2025, moved rapidly and brought prolonged heavy rainfall, flash floods, landslides, and severe widespread flooding. The storm caused over 200 casualties, including deaths, missing persons, and injuries, with estimated economic losses exceeding VND 8,780 billion. Thousands of houses were unroofed, infrastructure was destroyed, and many roads were heavily eroded. The aftermath continues to pose great challenges for local residents and authorities, calling for collective support from the community.

In line with its mission of "Building a Better World through Finance", Shinhan Bank has swiftly extended both material and emotional support to the affected communities who are striving to rebuild their lives. The VND 200 million donation was transferred to the Central Committee of the Vietnam Fatherland Front to coordinate relief efforts and deliver aid to the most impacted areas.

In addition, Shinhan's Northern business units immediately organized local relief efforts by donating essential supplies and gifts to disadvantaged families severely affected by the disaster in Trung Thanh Ward, Thai Nguyen Province, reaffirming Shinhan Bank's commitment to social responsibility.

Beyond immediate disaster relief, Shinhan Bank Vietnam has been continuously spreading the warmth of financial support and delivering meaningful, humanitarian values to communities across the country

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through various corporate social responsibility programs—further demonstrating the Bank's long-term dedication and strong bond with the Vietnamese market.

ABOUT SHINHAN BANK VIETNAM

Shinhan Bank Vietnam Limited ("Shinhan Bank") is a subsidiary of Shinhan Bank Korea, a member of Shinhan Financial Group (SFG). SFG is a leading financial group in South Korea, founded on the foundation of Shinhan Bank Korea, Shinhan Investment Corporation, and Shinhan Asset Management. SFG is listed on both the Korea Exchange (KRX) and the New York Stock Exchange (NYSE). SFG and Shinhan Bank Korea are among the top 10 Domestic Systemically Important Banks (D-SIBs) in the South Korean banking system.

In Vietnam, Shinhan Bank's history can be traced back to 1993 when Shinhan Bank first opened the representative office in Ho Chi Minh City. Over the history of 30 years, we have built a broad network expanding from the North, the Central and the South of Vietnam. Currently, Shinhan Bank has been offering a diversified portfolio of tailored corporate and consumer banking products and solutions. Simultaneously, the Bank has also strengthened digital transformation process by applying advanced technologies to products/services, in order to bring "More friendly, More secured and More creative" financial solutions to customers, towards the target of "Becoming the leading digital bank in Vietnam in 2030".

With the mission of "A better world through finance", Shinhan Bank has constantly contributed to Vietnam's socioeconomic development not only in terms of business operation, but also through meaningful social activities carrying profound humanity value. Shinhan Bank contributed more than VND 81 billion to social activities from 2007 until the end of 2023. Particularly in 2023, the Bank contributed the amount of over VND 4.8 billion, with 492 hours for social activities and 5,563 of employee's participation times.

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