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Email: saokim@shinhan.comkimdinh.shb@gmail.com**PRESS RELEASE****SHINHAN BANK VIETNAM ACCOMPLISHED THE INTEGRATION OF PERSONAL ELECTRONIC TAX AND FEE PAYMENT FEATURES ON ETAX MOBILE APPLICATION**

Ho Chi Minh City, 14th September 2022 – Shinhan Bank Vietnam Limited (“Shinhan Bank”) is the first foreign bank in Viet Nam to officially accomplish the integration of personal electronic tax and fee payment feature on eTax Mobile application, in order to contribute to implement the target of “Cashless payment project in Vietnam during the period of 2021-2025” and “Scheme on Digital Transformation to 2025 with orientations to 2030” by Prime Minister.

Accordingly, Shinhan Bank coordinated with General Department of Taxation to launch a personal electronic tax and fee payment service via eTax Mobile application, which based on mobile platform with IOS and Android operating system. The service helps individual customers with tax numbers to pay personal income tax; car, motorbike registration fee, etc. conveniently via the eTax Mobile application.

To experience the tax and fee payment feature provided by Shinhan Bank on eTax Mobile application, taxpayers are able to download and install eTax Mobile application on their smartphones, or tablets and do instruction as following:

Step 1: Customer downloads the eTax Mobile application to mobile devices;

Step 2: Customer proceeds to declare, verify user information, connect to your account in Shinhan Bank Viet Nam, lookup and select payable taxes/fees; (*)

Step 3: At the “Payment” screen, customer selects Shinhan Bank Vietnam and complete the next steps, which are similar to a normal personal financial transaction;

Step 4: After completing the transaction, eTax Mobile will return the transaction result to the customer. If transaction is successful, customer is able to download tax/fee documents electronically via personal email or visit directly the nearest branches/transaction offices to be assisted in printing documents (if needed).

Mr. Kang GewWon – Chief Executive Officer of Shinhan Bank Vietnam stated: “*Responding to the trend of digital transformation in the Finance and Banking industry, Shinhan Bank has positively promoted the digitalization of financial products and services, as well as our procedures, simultaneously, the bank has diversified digital*”

ecosystem on SOL Mobile Banking application, in order to bring different and breakthrough financial experiences to customers.

By accomplishing the integration of personal electronic tax and fee payment features on eTax Mobile application, Shinhan Bank towards the target of assisting customers to optimally save costs, time and efforts; having flexible time for payment tax and enhancing experiences of customers through convenient, simple and fast transactions; and contributing to the success of Prime Minister's "Scheme on Digital Transformation to 2025 with orientations to 2030".

(*) If customers do not have an account at Shinhan Bank Vietnam, please kindly download SOL Mobile Banking app at Google Play (Android) or App Store (iOS).

ABOUT SHINHAN BANK VIETNAM

Shinhan Bank Vietnam Limited (“Shinhan Bank”) is a subsidiary of Shinhan Bank Korea, an affiliate of Shinhan Financial Group (SFG). SFG is the leading financial holding company in Korea and listed to both Korea Exchange (KRX) and New York Stock Exchange (NYSE).

In Vietnam, Shinhan Bank’s history can be traced back to 1993 when Shinhan Bank first opened the representative office in Ho Chi Minh City. Over the history of over 29 years, Shinhan Bank has built a broad network expanding from the North, the Central and the South of Vietnam. Currently, Shinhan Bank has been offering a diversified portfolio of tailored corporate and consumer banking products and solutions.

Shinhan Bank was awarded the “Best Retail Foreign Bank in Vietnam 2020”, the “Best Foreign Bank in Vietnam 2021 and 2022”, and the “Best Company To Work For In Asia” for four consecutive years by HR Asia publication.

For more information about Shinhan Bank Vietnam, please visit

Website: <https://shinhan.com.vn/>

Facebook: www.facebook.com/Shinhanbankvn/

Instagram: <https://www.instagram.com/nganhangshinhan/>