

GF, 2nd& 3rd Floor – Empress Tower
138 – 142 Hai Ba Trung, Dakao ward, Dist. 1, HCMC
Tel: (84-28) 3829 1581 – Fax (84 – 28) 3829 1583

CONTACT

Ms. CAO BAO VY – Head of Marketing Tel: (84-28) 3528 7836 | Mobile: (84) 908 549 095 Email: <u>caobaovy@shinhan.com</u> | <u>caobaovy@gmail.com</u>

PRESS RELEASE

SHINHAN BANK RECEIVES THE AWARD "HR ASIA BEST COMPANY TO WORK FOR IN ASIA 2019"

Ho Chi Minh City, 11th July 2019 –Shinhan Bank Vietnam Limited ("Shinhan Bank") has been recently granted the award *HR Asia Best Companies To Work For In Asia 2019* by well-respected regional HR Asia publication.

HR Asia is a prestigious award to honor the companies with great efforts to build an excellent working environment across Asia. To evaluate and select the award winners, HR Asia made a survey to over 3,000 full-time employees - who have at least 6 month working at each nominee, to measure their satisfaction with their workplace. This satisfaction is measured on the basis of three key elements: Heart (emotional engagement), Mind (intention and motivation) and Soul (advocacy and behavior). The survey questions are intended to find responses to the following topics: Employee engagement in business planning and decision making; corporate culture; opportunities for career promotion and development. HR Asia also conducted an intense survey to CEO, HR Directors and other key personnel at these nominee companies to have an intensive understanding of HR policies, recruitment, termination, etc. and other strategic factors to build an excellent working environment.

This award is hosted by HR Asia in cooperation with their HR partners in many Asia countries, including Hong Kong, Singapore, China, Taiwan, Malaysia and Indonesia. The year 2018 was the first time HR Asia came to Vietnam. And in this year, 2019, Shinhan Bank is deeply honored to be named by HR Asia as *HR Asia Best Companies To Work For In Asia 2019*. This award is truly recognition for the great efforts to build an ideal working environment of Shinhan Bank during the last time.

Since the establishment of the first Representative Office in Vietnam in 1993, Shinhan Bank has set to build its work force based on three key elements: the ideal working environment, chance for competence development and humanity value sharing. Firstly, working environment at Shinhan Bank is built on the criteria of equality, respect and development. Therefore, all internal activities of the bank are dedicated to build and improve the quality of spiritual life for each employee. Shinhan Way is the biggest annual corporate culture program that gives employees the opportunity to comprehend Shinhan's corporate culture, business principals, vision and mission. A trekking journey (Amazing Journey) is hosted annually to give each and every involved employee the chance to experience and explore themselves. Through this program, Shinhan Bank also have strengthened the whole-bank firm solidary from the North to the South.



The second is the chance for competence development. Shinhan Bank also has periodical training programs, customer service training... to enable each staff to improve their professional competence. Shinhan Future Generation (SFG) is an outstanding recruitment program of Shinhan Bank, offered the opportunity to learn experiences and improve skills comprehensively for the involved young people. At the same time, Shinhan Bank - with the strategy toward talent retaining end embracing, has in place the policy to recognize and reward the individuals with excellent performance through quarterly and annually performance award.

Thirdly, sharing culture is considered one of the cultural beauty at Shinhan. Every Shinhan employee has a mission to share good values with the community through meaningful volunteer activities, such as Happy Spring, blood donation, etc. Happy meal and bicycle donation are the two in many other significant annual charity activities of Shinhan Bank. Through these meaningful activities, by 2018, Shinhan team donated nearly 6,000 meals to disadvantaged people and offered more than 400 bicycles to the underprivileged students across the country.

All the factors of people, facility and internal culture combined to make an ideal working environment at Shinhan Bank. This is also the reason why HR Asia publication selected Shinhan Bank as *HR Asia Best Companies To Work For In Asia 2019*. Mr. Shin Dong Min, CEO of Shinhan Bank in Vietnam, shared about this award: "Shinhan Bank always takes the goal of building a strong human resources as a guideline in our comprehensive development strategy during 26 years of operation and development in Vietnam. *HR Asia Best Companies To Work For In Asia 2019* recognizes Shinhan's great efforts in creating an ideal, creative and professional working environment. This is also a motivation for us to go on with our noble mission in developing high quality personnel in the future".

Shinhan Bank will continue to keep its ideal working environment with more promotion opportunities and strong solidarity, so that each employee is always proud of being a member of this leading Korean bank.

About HR Asia

HR Asia is a well-respected regional HR publication. The publications issued by HR Asia are circulated across Asia and its readers are mainly senior human resource specialists. Contents of HR Asia publications aim at developing and strengthening human resource across the Asia, recognizing the businesses with the excellent HR policies, as well as individuals, with excellent contribution to the business growth. Website: https://hrasiamedia.com/



ABOUT SHINHAN BANK

Shinhan Bank Vietnam Ltd. ("Shinhan Bank") is a subsidiary of Shinhan Bank Korea, an affiliate of Shinhan Financial Group (SFG). SFG is the leading financial holding company in Korea, which was established on the basis of Shinhan Bank, Shinhan Capital and Shinhan Investment Management. SFG has been equipped with over 24,000 well-trained employees in 21 countries, offering a diversified financial products and services, such as Banking, Consumer Finance, Insurance, Asset Management, Brokerage and others. SFG is also listed to both Korea Exchange (KRX) and New York Stock Exchange (NYSE).

Being a part of SFG, Shinhan Bank Korea is considered as the flagship of the group with headquarters in 20 countries and its net profit ranked first in Korea's banking industry in 2018. In three consecutive years, 2016, 2017 and 2018, ShinhanBank had honor to be in the list of Top 50 Safest Banks in the world, released by Global Finance. ShinhanBank is also listed by Asian Banker as the Best Retail Banker in Asia Pacific region in 2017 and 2018.

In Vietnam, Shinhan Bank's history can be traced back to 1993 when Shinhan Bank first opened the representative office in Ho Chi Minh City, offering a diversified portfolio of tailored corporate and consumer banking products and solutions. Over the history of nearly 26 years, Shinhan Bank has built a broad network covering many cities and provinces across the country, from the North to the South, with 1 Head Office, 32 branches and transaction offices. Shinhan Bank offers a diversified. With a wide network of branches and ATMs across Vietnam and modern e-banking service, we are serving millions of corporate and consumer clients. In 2018, Shinhan Bank in Vietnam was granted the Asia Pacific Entrepreneurship Award 2018 (APEA 2018) by Enterprise Asia in the Finance and Banking industry.

For more information, please visit:

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