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INFORMATION ABOUT PROGRAM

RECEIVING IPHONE 14 PRO MAX WHEN LOGGING IN INTERNET BANKING/MOBILE BANKING SOL OF SHINHAN BANK

Ho Chi Minh City, 05 December 2022 – Shinhan Bank Vietnam ("Shinhan Bank") has implemented "Experience SOL to get iPhone", which offers an attractive opportunity to receive iPhone 14 Pro Max to individual customers, both new customers and existing customers, who successfully log in Internet Banking or Mobile Banking SOL app between 01 December 2022 until the end of 31 December 2022.

Specifically, customers will receive a lottery code to participate lucky draw when they successfully login Internet Banking or Mobile Banking SOL of Shinhan Bank during the campaign time. 30 lucky customers will have chance to own iPhone 14 Pro Max valued VND 31,889,000/prize (*). Each customer will have an only lottery code to participate in the program. The "Experience SOL to get iPhone" promotion is divided into two lucky draws. The time recorded for successful Internet Banking/Mobile Banking SOL app access will be as below:

- Event 1: From 00 hour 00 minutes 00 seconds on 01 December 2022 until 23 hours 59 minutes 59 seconds on 09 December 2022
- Event 2: From 00 hour 00 minutes 00 seconds on 01 December 2022 until 23 hour 59 minutes 59 seconds on 31 December 2022

The prize is able to be exchanged for the corresponding transfer amount. Customers can choose to receive the prize in kind or transfer to their payment account in VND at the bank. Prizes in kind will be covered by the warranty of the award supplier.

The bank will send the prize announcement to customer within 07 working days by calling to the phone number registered by customer to the bank and announce the list of winners on the official Shinhan Bank Vietnam's website at https://shinhan.com.vn.

The number of digital customers of Shinhan Bank reached over 800,000 users until the end of September 2022. This is a relatively impressive growth figure, reflecting Shinhan Bank's consistent efforts in processes of digitalization, upgrading, and improving conveniences as well as security of digital platforms, in order to enhance customer experiences during financial transaction processes and bring to customers the most practical benefit values in the journey of planning, realizing, and managing personal finance amid the rapid development of digital banking.

Shinhan Bank expected to launch Mobile Banking SOL 3.0 app in December 2022 with friendlier interface with users, along with numerous other outstanding features, effectively meeting fast, safe and secured online financial transactions.

Please download Mobile Banking SOL app here.

(*) Terms and Conditions applied <u>here.</u>

ABOUT SHINHAN BANK VIETNAM

Shinhan Bank Vietnam Limited ("Shinhan Bank") is a subsidiary of Shinhan Bank Korea, an affiliate of Shinhan Financial Group (SFG). SFG is the leading financial holding company in Korea and listed to both Korea Exchange (KRX) and New York Stock Exchange (NYSE).

In Vietnam, Shinhan Bank's history can be traced back to 1993 when Shinhan Bank first opened the representative office in Ho Chi Minh City. Over the history of over 29 years, Shinhan Bank has built a broad network expanding from the North, the Central and the South of Vietnam. Currently, Shinhan Bank has been offering a diversified portfolio of tailored corporate and consumer banking products and solutions.

Shinhan Bank was awarded the "Best Retail Foreign Bank in Vietnam 2020", the "Best International Bank in Vietnam 2021 and 2022" by International Business Magazine; the "Best Foreign Digital Bank in Vietnam 2021 and 2002" by World Economic Magazine and the "Best Company To Work For In Asia" for four consecutive years (2019-2022) by HR Asia Publication.

For more information about Shinhan Bank Vietnam, please visit

Website: https://shinhan.com.vn/

Facebook: www.facebook.com/Shinhanbankvn/

Instagram: https://www.instagram.com/nganhangshinhan/